

SUMMER 2024 INFO SHEET				
NAME OF THE HOTEL :	HVD CLUBHOTEL MIRAMAR			
DATE OF FACT-SHEET FILLING IN	20.10.2023			
CATEGORY OF THE HOTEL (STARS)	4*			
	YES	NO		
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?	X		OFFICIAL CATEGORY: 4	
CERTIFICATES	X			
ISO		X		
BLUE FLAG		X		
GREEN FLAG		X		
BOARD (BB,HB,FB,AL,UA etc)	Ultra All Inclusive			
FOUNDATION DATE OF THE HOTEL	2006			
LAST RENOVATION DATE AND RENOVATED FACILITIES	2021/22			
AREA OF THE RESORT (m2)	38 000 m2			
IS THE AREA SHARED WITH ANOTHER HOTEL? IF YES, specify the name of the hotel	NO			
PHONE NUMBER	00359 52 632 055			
WEB ADDRESS	www.miramar-bg.com			
POST ADDRESS	Obzor 8250			
LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY	ON THE LEFT (looking at the sea): Obzor Beach Resort		ON THE RIGHT (looking at the sea): Reina Del Mar	OPPOSITE (IN FRONT OF) NONE
DISTANCE (Km) TO THE AIRPORT (name of the airport)	60-70 km VAR /BOJ			
THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)	Obzor / about 1 km			

CONTACT INFORMATION	NAME & SURNAME	E-MAIL
GENERAL MANAGER		manager@miramar-bg.com
SALES MANAGER		sales@miramar-bg.com
FRONT OFFICE MANAGER		frontoffice@miramar-bg.com
RESERVATION MANAGER		sales@miramar-bg.com

BUILDINGS	How many buildings	How Many Floors (including ground floor)	ELEVATORS	QUANTITY OF ROOMS
MAIN BUILDINGS	1	6	5	500 Total rooms in hotel
ANEX BUILDINGS	3	4 or 5	3	
OTHERS, SPECIFY				

POOLS					
OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Heating (when)	WORKING HOURS	
		sweet water	NO	08:00 - 18:00	
INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Free/ Extra	Heating (when; please specify the dates)	WORKING HOURS
	1-	sweet water		HEATED (MAY and SEPT.)	08:00 - 18:00
	2-				
	3-				

FOR DISABLED				
	YES	NO	PRICE	DETAILED INFORMATION
POOL LIFTS (outdoor pool/indoor pool)		x		
WHEELCHAIRS		x		
RAMPS	x			
EQUIPPED ACCESS TO THE SEA		x		
EQUIPPED ACCESS TO THE BEACH	x			

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	YES	EXTRA		
Beauty center	YES	EXTRA		
Hairdresser's	YES	EXTRA		
Laundry Service	YES	EXTRA		
WI-FI (specify in what places)	YES	FREE		
Pets Allowed	NO			
Doctor	YES	EXTRA		
Shops	YES	EXTRA		
Money Exchange	NO			
ATM	YES			
Credit cards accepted (VISA, Master Card, American Express etc)	YES			
Buggy Service at the hotel	NO			
Car Rental	NO			
Car parking (indoor/outdoor; free/extra)	YES	FREE	OUTDOOR/ FREE	

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)	TECHNICAL EQUIPMENTS (YES/NO)
Bar Salon	300 PAX		YES

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	YES		FRUITES AND CHAMPAGNE
Birthday Setup	YES		FRUITES AND CHAMPAGNE

Sport / Fitness/ Health	YES/NO	EXTRA/FREE	PRICE (approximately)
GYM/FITNESS CENTER	YES	FREE	
SAUNA	YES	FREE (once per stay)	
TURKISH BATH	YES	EXTRA CHARGE	
MASSAGE	YES	EXTRA CHARGE	
JACUZZI	NO		
TABLE TENNIS	YES	FREE	
BOWLING	NO		
BASKETBALL	YES	EXTRA CHARGE	
VOLLEYBALL	YES	EXTRA CHARGE	
BEACH VOLLEY	YES	FREE	
MINI FOOTBALL FIELD	NO		
STANDARD FOOTBALL FIELD	YES	EXTRA CHARGE	
BICYCLE RENTAL	NO	EXTRA CHARGE	
AEROBICS	YES		
MINI GOLF	NO		
GOLF	NO		
BILLIARDS	NO		

TENNIS COURTS	YES/NO	EXTRA/FREE	PRICE(approximately)
TENNIS COURTS	YES	EXTRA CHARGE	
HOW MANY	2		
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)	ARTIFICIAL		
LIGHTING OF TENNIS COURT	YES	EXTRA CHARGE	
TENNIS EQUIPMENTS	YES	EXTRA CHARGE	
TENNIS LESSONS	YES	EXTRA CHARGE	

ANIMATION	YES/NO	EXTRA/ FREE	Comments
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	YES	FREE	
NIGHT ANIMATION (SHOWS ETC.)	YES	FREE	
ANIMATION LANGUAGES:	GERMAN/ENGLISH		

DISCO	YES/NO	NO
	NO	
	Drinks (included /not included)	

BEACH									
Distance from Hotel to the Beach		0 m			Length of the Hotel own Beach:			?	
Private Beach	YES	Public Beach					Private Part on the Public Beach		
Speciality of Beach:	Sandy	X	Pebble		Sandy& Pebble		Platform	Length	
Entance to the sea (sand, pebble, corals and so on)			SAND						
Road Between Hotel and the Beach		Yes/ No	NO	Car Road	NO	Public Promenade	NO		
Is There an Underpass Between Hotel and the Beach?		NO							
Shuttle Service to Beach		YES	NO	FREE	EXTRA	How many times per day?			
			X						

	YES/NO	FREE/ EXTRA		PRICE(approximately)
UMBRELLA (ON THE BEACH)	YES	FREE (UPON AVAILABILITY)		
SUNBED (ON THE BEACH)	YES	FREE (UPON AVAILABILITY)		
MATTRESS (ON THE BEACH)	NO			
BEACH TOWELS	YES	FREE		
PAVILLIONS (ON THE BEACH)				

FOR CHILDREN						
CHILDREN'S POOL	YES / NO	YES	Separate Children Pool		YES	Section in adult pool
QUANTITY OF CHILDREN'S POOL	INDOOR		NO		OUTDOOR	YES
BABY COT	YES / NO	YES	FREE		FREE	
MINI CLUB	YES / NO	YES	FREE		FREE	
MINI CLUB'S WORKING HOURS	10:00-12:30 / 15:00-17:30					
CHILD AGES FOR MINI CLUB	4 Y.O. UP TO 12 Y.O.					
BABY SITTER	YES / NO	YES (EXTRA CHARGE) JULY - AUGUST				
BABY SITTER WORKING HOURS						
BABY SITTER RATES (PER HOUR)						
BABY CARRIAGE (BUGGY)	YES / NO	YES	EXTRA		EXTRA CHARGE	
BABY POTTY	YES / NO	YES	FREE		(ON REQUEST)	
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	YES / NO	YES	FREE		FREE	
MENU FOR INFANTS CONSISTS OF:	BABY PUREE / BABY FORMULA / KIDS YOGURT / BABY BISQUITS					
CHILDREN'S MENU IN RESTAURANT	YES / NO	YES	FREE		FREE	
CHILDREN'S MENU CONSISTS OF:	MEAT, VEGETABLES, FRUITES, PIZZA,					
BABY CHAIR IN RESTAURANTS	YES / NO	YES				
IS THERE A PLAY GROUND	YES / NO	YES	Sayfa 2 / 4		OUTDOOR	
CHILDREN ANIMATION	YES/NO	YES	HOW MANY PEOPLE, SPEAKING LANGUAGES		GERMAN / ENGLISH / BULGARIAN	

FOOD & BEVERAGES				
MEAL PLAN/ Board Description (BB/HB/FB/AI/other)		ULTRA ALL INCLUSIVE		
The Concept is Valid Between the Following Hours (only for All Inclusive):		00:00 - 24:00		
Mini Bar (If Included, Specify the Content)		YES / (MINERAL WATER, SOFT DRINKS, BEER, WINE, SWEETS AND SNACKS)		
How Often is Mini Bar Refilled?		DAILY		
Ice Cream service	YES/NO	YES	FREE/EXTRA	FREE
For HB concept: is it possible to change dinner for lunch?		YES/ NO	-	

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST	07:30 - 10:00	MAIN RESTAURANT		
LATE BREAKFAST	10:00 - 11:00	THE BLU / SNACK BAR		A-LA-CARTE BREAKFAST - THE BLU SNACK BAR
LUNCH	12:30 - 14:00	MAIN RESTAURANT		The Blu , The Ship (JUNE-SEPT.)
SNACK SERVICE	12:00 - 17:00	SNACK BAR (JUNE-SEPT.)		
TEA TIME				
DINNER	18:00 - 21:00	MAIN RESTAURANT / A-LA-CARTE		The Blu, The Ship (JUNE-SEPT.)
NIGHT MEAL	22:00 - 07:00	CASA DEL CHEF	BUFFET	

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE	EXTRA	PRICE (approximately)
Blender	YES	FREE		
Microwave	YES	FREE		
Baby food heater	YES	FREE		

SPECIAL MENU	YES	NO
DIET MENU	YES	
VEGETERIAN MENU	YES	
GLUTEN-FREE MENU	YES (PLEASE INFORM UPON ARIVAL THE RESTAURANT STAFF)	

A'LA CARTE RESTAURANTS					
NAME	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION	
				YES	NO
THE BLU	ITALIAN RESTAURANT	10:00-11:00 / 12:00-15:00 / 15:00-17:00 / 18:30-21:30	FREE	X	
GRILL BUFFET RESTAURANT	GRILL BUFFET	19:00-21:00	FREE		
THE SHIP (JUNE - MID. SEPT.)	INTERNATIONAL	15:00-17:00 / 18:30-21:30	FREE	X	
LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS		ONCE PER STAY by min. 5 nights stay (RESERVATION REQUIRED/UPON AVAILABILITY)			
Please specify if there is a limit for free usage of a'la carte restaurants					
NO SHOW FEE		2 NIGHTS			

BAR NAME	Free/Extra	Working hours
LOBBY BAR	FREE	00:00-24:00
POOL BAR	FREE	10:00-22:00
BAR SALOON	FREE	19:00-00:00
BEACH BAR	FREE	10:00-23:00

ROOM DESCRIPTION						
Room Cleaning Periods (once a day, once a week.. etc.)				DAILY		
Please specify period of changing bed sheets (once a day, once a week etc.)				BED SHEETS -every 3rd day / TOWELS - every day (upon request)		
NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE		ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE
	STANDARD DOUBLE ROOM		DOUBLE SUPERIOR ROOM	SUITE		
Total Number of Rooms	411		54	25		
ROOM AREA (M2) (Including Balcony and Bathroom)	25 m2		30 m2	60 m2		
Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	MAIN BUILDING, ANNEX BUILDING		MAIN BUILDING, ANNEX BUILDING	MAIN BUILDING, ANNEX BUILDING		
Year of room type last major renovation	2016		2016	2016		
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	1		1	2		
Interior door (a door between bedroom and living room or between 2 bedrooms)?	NO		NO	YES		
Balcony, Terrace or French Balcony (specify !)	BALCONY or TERRACE		BALCONY or TERRACE	BALCONY or TERRACE		
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room						
View (garden/pool/street/parking/building/ sea/partial sea/ other)	GARDEN / SIDE SEA VIEW		SIDE SEA VIEW	SIDE SEA VIEW		
Is there window in the room? How many? Where (bedroom (s)/living room)?	YES		YES	YES		
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	CARPET or TILES		CARPET or TILES	CARPET		
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+1 single bed/1 french +bunkbed, etc.	2 SINGLE BEDS		2 SINGLE BEDS	1 KING SIZE BED		
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	SOFA/FOLDING		SOFA/FOLDING	SOFA/FOLDING		
Maximum Pax (Please specify if the children have to share bed with their parents)	2+1 / 3+0		2+2 / 3+0 / 3+1	2+2 / 3+0 / 3+1 / 4+0		
Does the second infant is accepted? For which room types?	1 INFANT over the max. occupancy per contract		1 INFANT over the max. occupancy per contract	1 INFANT over the max. occupancy per contract		
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	YES/FREE (ON REQUEST)		YES/FREE (ON REQUEST)	YES/FREE (ON REQUEST)		
Air Conditioning (central/VRF/ split; working hours)	CENTRAL		CENTRAL	CENTRAL		
Safe Box in the Room (electronic/by key)	YES / KEY		YES / KEY	YES / KEY		
Safe box (free or extra charge), PRICE	EXTRA CHARGE		EXTRA CHARGE	EXTRA CHARGE		
TV	YES		YES	YES		
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	BEDROOM		BEDROOM	BEDROOM AND LIVING ROOM		
Telephone	YES		YES	YES		
How Many Bathrooms	1		1	2		
Shower cabin or Bathtub	SHOWER		SHOWER	SHOWER and BATH		
Bath amenities (please specify: soap, shampoo, shower gel and so on)	SOAP / SHAMPOO / SHOWER GEL		SOAP / SHAMPOO / SHOWER GEL	SOAP / SHAMPOO / SHOWER GEL		
Bathrobes, slippers	NO		NO	YES		
Hair Dryer in the Rooms	YES		YES	YES		
Wi-Fi/free or extra, PRICE	YES / FREE		YES / FREE	YES / FREE		
Room Service (free/ extra)	NO		NO	NO		
Mini Bar (free/extra)	YES /FREE		YES /FREE	YES /FREE		
Mini fridge (free/ extra)	NO		NO	NO		
Tea /coffee set	YES		YES	YES		
Possibility to rent an iron (for self-service), free/extra/Price	YES / FREE		YES / FREE	YES / FREE		
Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	NO		NO	NO		
DISABLED ROOM	YES/NO	YES	Total Number of Rooms	6	Room Type	DBL STANDARD ROOMS
NON SMOKING ROOM	YES/NO	YES	Total Number of Rooms		Room Type	ALL
INTERCONNECTING ROOMS	YES/NO	NO	Total Number of Rooms		Room Type	