

**Dear guests,**

We are happy to welcome you to the “Neptun beach hotel”, Sunny beach!  
Thank you for choosing our “All inclusive” package.

What is included in the package:

<b><u>MEALS</u></b>	
Breakfast – buffet style - in the main restaurant	7 <sup>30</sup> - 10 <sup>00</sup>
Late breakfast	10 <sup>00</sup> - 11 <sup>00</sup>
Lunch – buffet style – in the main restaurant	12 <sup>30</sup> - 14 <sup>30</sup>
Dinner – buffet style – in the main restaurant	18 <sup>00</sup> - 21 <sup>00</sup>
<b><u>SNACKS</u></b>	
<u>At the bar of the restaurant terrace:</u>	
Lunch snacks – Buffet	11 <sup>00</sup> - 14 <sup>30</sup>
Coffee, tea, desserts and ice-cream	15 <sup>00</sup> – 17 <sup>00</sup>

**All inclusive bracelet**

On your arrival you will be given a bracelet. We would like to ask you to have it on your wrist till the end of your holiday so that the staff can recognize you as a hotel guest. There is a charge of 5 euro for any lost bracelet.

**DRINKS:**

In the restaurant:

- at breakfast – coffee, tea, milk, mineral water from dispenser and juice;

At the restaurant bar:

- at lunch and dinner time – local alcoholic drinks, draught beer, non-alcoholic;

At the bar of the restaurant terrace Level 1:

- from 11<sup>00</sup> to 23<sup>00</sup> – local alcoholic drinks, draught beer, non-alcoholic;

At the bar of the restaurant terrace Level 2:

- from 14<sup>00</sup> to 23<sup>00</sup> – local alcoholic drinks, draught beer, non-alcoholic;
- from 14<sup>00</sup> to 18<sup>00</sup> – different cocktails as per menu

At the Pool-bar :

- from 10<sup>00</sup> to 18<sup>00</sup> - local alcoholic drinks, draught beer, non-alcoholic;

● **Please note that all drinks in the lobby bar must be paid for.**

**LATE ARRIVALS:**

The guests who arrive between 21<sup>00</sup> – 23<sup>00</sup> will have cold plateau, fruits and drinks served in the main restaurant.

**EARLY DEPARTURES:**

For departures from 00<sup>00</sup> – 7<sup>30</sup> there is packed breakfast which you will collect at the reception on departure.

You can swap one of your all-inclusive evening meals with a dinner in our a-la-carte restaurant for free – once per stay with preliminary reservation. You can choose from 3 different a-la-carte menus.

### **SPORTS ACTIVITIES AND EQUIPMENT:**

- Free use of the outdoor and indoor swimming pools, sun beds and umbrellas at the pool area; sun beds and umbrellas at the beach from 01/06/2024 till 30/09/2024 (upon availability)
- Free use of sauna or steam bath. Please pre-book at the reception;
- Free use of the fitness room. Please pre-book at the reception.
- Free use of table tennis between 9<sup>00</sup> - 22<sup>00</sup> . Please contact our animation team or the reception for rackets.

### **Animation:**

The daily animation programme is available and presented on the info board at the entrance of the restaurant.

### **Kids-World**

We will look after our young guests from 4 to 12 years old in the Kids World kinder club. You can find the kiddies' club programme and working hours on the animation info board.

### **SERVICES WHICH ARE NOT INCLUDED IN THE ALL INCLUSIVE PACKAGE:**

- All non-locally produced alcoholic and non-alcoholic drinks and freshly squeezed juices;
- Telephone
- Room service
- Laundry
- Minibar
- Massage
- Hairdresser and beauty studio
- Medical center
- Late check- out
- Billard und Electronic games
- Parking

### **IMPORTANT INFORMATION:**

The hotel reserves the right to refuse to serve alcoholic drinks to anyone under 18 years old. All-inclusive is only for guests who have booked this option. Food and drinks cannot be provided to friends who are not on all inclusive basis.

**THE TEAM OF NEPTUN BEACH HOTEL WISHES YOU A NICE STAY!**