

**ENG****ALL INCLUSIVE - DESCRIPTION**

All Inclusive at PALMA Hotel - Sunny Beach holiday complex includes: breakfast, lunch, dinner, two additional caterings between the main meals, Bulgarian alcoholic and non-alcoholic beverages, use of : swimming-pool, chaise lounges and parasols at the swimming-pool (if available), Wi-Fi access, parking place (until all parking places are occupied), children's playground, table tennis, fitness.

Catering – buffet

Breakfast - 08:00 – 10:00

/variety of sausages, dairy products, fruit /seasonal/, vegetables /seasonal/, bakery products, pasta, etc., tea, coffee, juice, table water and fizzy drinks from vending machines

Lunch – 12:00 – 14:00 /Bright bracelets – 12:00-13:00/Dark bracelets – 13:00-14:00/**Dinner – 18:45 – 20:45 /Bright bracelets – 18:45-19:45/Dark bracelets – 19:45-20:45/**

/traditional Bulgarian cuisine, including variety of fresh salads, starters, soups, main dishes, fruit /seasonal/ and desserts/, non-alcoholic beverages from post-mix machine, beer, wine, local alcoholic beverages

Catering between the main meals - Restaurant:

Late breakfast – 10:30 – 11:00 – snacks or pastry

Afternoon breakfast – 15:30 – 16:30 – pizza or sandwiches or pickles or small sweets

-Non-alcoholic beverages: hot drinks, tea, coffee, juice, table water and fizzy drinks from vending machines from 8:00 till 22:00.

-Alcoholic beverages: wine /white and red/, draft beer, vodka, rakia, gin, whiskey, mint, brandy, mastika from 11:00 till 22:00.

Important notice:

- On the check-in day, tourists are accommodated in the hotel after 14:00
- ALL INCLUSIVE starts with lunch on the day of arrival and ends with breakfast on the day of departure. On the day of arrival after 11:30, guests receive a distinctive bracelet and can use all ALL INCLUSIVE services. A lost bracelet is charged 1 BGN.
- On the check-out day, the rooms must be vacated before 12:00. Any stay after 12:00 will be charged!
- After 22:00, all beverages are charged;
- The hotel pool bar charges branded alcohol, cocktails and premium beer and coffee;
- Taking food and drinks out of the catering premises will be charged !!!
- The hotel is not responsible for money and valuables loss, unless they have been left for storage at the safety deposit box of the reception!!!
- Guests in swimsuits will be served only in the bar around the swimming-pool. Guests in swimsuits will not be allowed to the main restaurant. Entering the restaurants with bags /save for Women's handbags/ will not be tolerated.
- It is not allowed to reserve chaise lounges around the swimming-pool - all towels left to reserve chaise lounges will be collected by the staff servicing the swimming-pool!
- Beach towels are provided against a BGN 10 deposit.

Additionally paid services: safety deposit box at the reception, rent-a-car, laundry and ironing, all imported beverages and cocktails, premium coffee and beer at the pool bar, doctor's visits, massage, transfers to the airports and nearby tourist destinations.

Note: If the number of guests accommodated for the same period in the hotel is less than 20, catering will be organized upon preliminary selected menu.

- Palma Hotel reserves its right to make changes in the All Inclusive details.