



ALUASUN®

HELIOS BEACH

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CONTACT INFORMATION

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PROPERTY OVERVIEW

Hotel AluaSun Helios Beach has recently joined the Hyatt Inclusive Collection portfolio, within the Alua Hotels & Resorts brand.

It is located in the small, peaceful town and seaside resort Obzor, which combines in a unique way the sea and the mountain. Obzor has one of the longest beaches in Bulgaria and its exceptional location and proximity to the cities of Varna, Bourgas and Nessebar, makes the town an attractive place for many Bulgarian and foreign tourists.

Designed for travellers looking for functional facilities and a quality service to enjoy a few days of relaxation alone, as a couple, with the family or friends, allowing them to enjoy a pleasant stay and unforgettable experience, the hotel is situated right on the beach, on the Black Sea coast and offers its visitors not only a breath-taking view but also an exceptional price-quality ratio. The amazing view, the spectacular sunrises and sunsets, the fine sand, the sea breeze, the splendid sun – everything here guarantees you that you will have a unique and special vacation. Our hotel is set in extensive gardens with green areas, trees and flowers which will certainly contribute to your perfect vacation.

TOTAL NUMBER OF ROOMS: 192

PROPERTY DESCRIPTION

The hotel AluaSun Helios Beach, ideally located in Obzor, Bulgaria, offers 192 rooms of different categories that adapt to the needs of each client. It is made up of numerous facilities that complete the offer of leisure, gastronomy, fun and sports. High-speed Wi-Fi allows guests to stay connected with the best internet quality and signal.

The enjoyment continues with an outdoor swimming pool, which also has an area adapted for children, and a complete gym so you don't stop keeping fit. The hotel has 3 restaurants and 3 bars so you can enjoy a complete and varied gastronomic offer during your vacation. And for the little ones, the Astro Club will provide them with magical moments with activities and games that have been specially designed for them.

You can also enjoy the entertainment programs of shows and activities for the whole family. The hotel features a staircase-only layout, with rooms and restaurants accessible exclusively by stairs, there is no elevator, therefore it is not suitable for handicapped people and clients with locomotive issues.

UNIQUE SELLING POINTS

- Cosy and family-friendly atmosphere.
- It offers different accommodation options adapted to families, couples and solo travellers.
- Wide range of possibilities to practice sports (fitness centre, table tennis, darts and pool/ billiards)
- Gastronomy: 3 restaurants and 3 bars
- 1 swimming pool, with area adapted for kids
- Wide range of entertainment and activities options
- Personalised service and attention to detail.
- 400 m to the centre of Obzor
- 34 km from the center of Sunny Beach

- 60 km from Burgas and Varna

MEAL PLANS

ALL INCLUSIVE EXPERIENCE

- Three meals:
 - Breakfast
 - Lunch
 - Dinner
- Snacks throughout the day.
- Selection of national drinks, with and without alcohol, indicated in the All-Inclusive menu.

PAYMENT METHODS

Cash
 Credit Card (Visa, Mastercard)
 Currency exchange in the hotel

DESTINATION INFORMATION

AluaSun Helios Beach is located in Obzor, a town popular with tourists looking for tranquility and incredible sea views. As one of the beautiful cities in Bulgaria, Obzor is the perfect place to stroll around with its many green spaces and untouched forests in its surroundings. The endless horizon of the sea and beautiful sunsets are just outside your terrace

In Obzor summers are pleasant and full of sunny days. July is the hottest month in Obzor with an average temperature of 28 C

Other nearby places of interest are The Old Town Nessebar a UNESCO World Heritage Site, Sunny Beach, the towns of Varna and Burgas

The hotel is located:

- 34 km from the center of Sunny Beach and the Aquapark
- 37 km from Nessebar
- Very close to an eco-trail "Kaleto" and a place for recreation "Parvomaiska Polyana", where there is a mineral spring.
- 9 km from the protected area and Irakli Beach and Karadere Beach
- 60 km from Bourgas Airport
- 65 km from Varna Airport

Average temperatures

Month	°F	°C
April	69/50	21/10
May	71/52	22/11
June	79/59	26/15
July	91/72	33/22
August	91/72	33/22
September	77/64	25/18
October	73/59	23/15

ACCOMMODATION

AluaSun Helios Beach offers comfortable and fully equipped rooms equipped with everything you need to enjoy a perfect holiday. The hotel's 192 rooms are prepared and designed to accommodate couples, families or groups of friends. Discover our wide variety of rooms and book the one that best suits your needs.

Room category	View	Size	Beds	Maximum occupancy	Maximum adults	Total quantity
Single	Park	13 m ²	1 individual bed	1	1	1
Double XS Park View	Park	18 m ²	2 twin beds	2	2	8
Double Park View	Park	22 m ²	2 twin beds + individual sofa-bed	3 / 2+1	3 / 2+1	41
Double Sea View	Sea	22 m ²	2 twin beds + individual sofa-bed	3 / 2+1	3 / 2+1	64
Double Superior Park View	Park	28 m ²	2 twin beds + double sofa bed	3 / 2+2	3 / 2+2	23
Double Superior Sea View	Sea	28 m ²	2 twin beds + double sofa-bed	3 / 2+2	3 / 2+2	36
Family	-	32 m ²	1 double bed + double sofa-bed	3 + 1 / 2+2	3 / 2+2	15
Studio	Park	40 m ²	4 twin beds + 2 individual sofa-beds	5 / 4+2	5 / 4+2	4
TOTAL ROOMS						192

All rooms have the following facilities:

- 2 beds (110 x 200 cm) or double bed (160 x 200 cm)
- Bathroom with shower
- Furnished balcony or terrace
- Hairdryer
- Phone
- Free Wi-Fi
- Central air conditioning
- Small fridge
- Satellite TV
- In-room safe*
- Floor is with tyles

(*): Additional charge may applies

ROOM CATEGORIES DESCRIPTIONS

Single | 13 m²

The single room is the smallest one, it has a single bed and all the facilities listed above.

Double XS | 18 m²

Double XS rooms guarantee total relaxation and suitable for two adults. This type of room has two single beds, a satellite TV, telephone, a small fridge and a safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony furnished with table and chairs.

Double Park View | 22 m²

Double Park View rooms are ideal for accommodating one to three guests. It has two single beds or a double bed and one individual sofa-bed, and is equipped with satellite TV, telephone, a small fridge and safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace, furnished with table and chairs.

Double Sea View | 22 m²

Double Sea View rooms are ideal for accommodating one to three guests - two adults and one child or three adults - and are equipped with two single beds and one individual sofa-bed. The room is equipped with satellite TV, telephone, a small fridge and safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace, furnished with table and chairs, overlooking the sea.

Double Superior Park View | 28 m²

Double Superior Park View rooms guarantee total relaxation and is suitable for families with children or a group of friends! They have a large bedroom with two single beds and a double sofa-bed, with satellite TV, telephone, a small fridge, and safe. It has a spacious bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace furnished with table and chairs. The perfect place to relax by reading a book or chatting.

Double Superior Sea View | 28 m²

Double Superior Sea View rooms guarantee total relaxation. They have a large bedroom with two single beds and a double sofa-bed, with satellite TV, telephone, a small fridge and a safe. Each room has a spacious bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace furnished with table and chairs. The perfect place to relax by reading a book or chatting, enjoying the mesmerizing sea view.

Family | 32 m²

The Family Rooms are a good choice to enjoy a pleasant holiday with your loved ones and is suitable for two adults and two children or three adults and one child, it offers a double bedroom and a living room with a sofa bed for two and a double bedroom, a spacious terrace, satellite TV, safe, a small fridge and telephone. It has a bathroom equipped with shower, hairdryer and toiletries. The balcony or terrace with table and chairs completes the equipment of this room, designed with families in mind.

Studio | 40 m²

This type of room offers a spacious and extremely convenient option for families with children or guests who want more space. They are suitable for four adults and two children or five adults. This room is one large premise on two floors, first floor with two normal beds and two individual sofa-beds and on the second floor two normal beds and one bathroom with shower. All the rooms are located on the second floor and have a park view. In the room you will also find phone, satellite TV and mini fridge. It has a spacious bathroom equipped with shower, hairdryer and toiletries and an enormous balcony or terrace furnished with table and chairs.

GASTRONOMY

RESTAURANTS

Delight yourself with a wide variety of local and international cuisine, all served buffet style. Enjoy our themed buffet restaurant or taste snacks in the pool area.

Terra Café | Breakfast 7:30 – 10:00, lunch 12:30 – 14:30 and dinner 18:30 – 21:00

- International buffet served on a beautiful terrace with endless quality options and skilful show cooking. Selection of healthy and vegetarian dishes available.
- Dress code: Casual

Kentia Pool Club | 11:00 - 17:00

- Buffet and light fare for lunch to enjoy indoor and outdoor while sunbathing.
- Variety of drinks and cocktails.
- Dress code: Casual

Emona | Dinner 18:30 – 21:00

- Buffet restaurant with local specialties.
- Traditional Bulgarian cuisine.
- Reservations in advance are required.
- Dress code: Formal

DRESS CODES

Casual - Shorts (knee-length or pirate trousers), sneakers or sandals. Gentlemen cannot wear tank tops. Ladies must wear a piece of clothing that covers the swimsuit.

Smart Casual - Sneakers/ tennis shoes or dress sandals, dress shirts with short sleeves or shirts with collar. No sleeveless shirts or flip flops are allowed. Compulsory long trousers for men.

Formal - Smart trousers, collared shirts and dress shoes for gentlemen. Blouses, skirts or dresses and dress shoes for ladies.

BARS

Complete offer of bars, where you can freshen up, relax to enjoy our cocktails and let yourself go with the flow.

Bonito Dry and Wet Bar | 10:00 - 18:00

- Drinks, cocktails, coffee and tea by the pool.
- Dress code: Casual

Agua Bar | 17:00 – 23:00

- Lobby bar ideal to enjoy a coffee, your favourite drink or the most sophisticated of our cocktails.
- Dress code: Casual

Kentia Pool Club | 17:00 - 00:00

- Variety of drinks and cocktails.
- Dress code: Casual

(*) Hours may vary depending on season and occupancy. The opening of restaurants and bars may be on a rotational basis.

ACTIVITIES / ENTERTAINMENT

AluaSun Helios Beach offers excellent service and ideal facilities for entertainment. Enjoy the cultural and sports activities and impressive professional performances created by our interactive entertainment team.

INDOOR / OUTDOOR ACTIVITIES

- Daytime and evening entertainment
- Live music shows and performances
- Aerobics and Aqua Gym
- Games
- Astro Miniclub for kids entertainment
- Kids playground
- Entertainment stage
- Billiards*
- Darts

(*) Additional charge applies.

ASTRO CLUB (KIDS CLUB)

Astro Club is Alua Hotels & Resorts' children's club and is part of the mini-clubs for children aged from 4 to 12 years old. This ensures the best care and scheduling of age-appropriate activities. Astro Family guarantees magical moments full of activities and games that are specially designed for children. Our Astro Club is definitely a favourite among our youngest guests. Our qualified entertainment team has developed a complete activities programme; from face painting to singing, dancing and water games, children have a great time. Besides, children can also enjoy a fully equipped outdoor playground.

In short, the ideal place to have fun every day from morning to evening.

POOLS

Hours: 09:00 - 18:00

- Exterior swimming pool with children's section.
- Sunbeds and parasols around the pool area.
- Towels available

***Note: The use of drones or devices flying or floating in or over the facilities of Hyatt Inclusive Collection hotels is completely prohibited, except in those cases in which it has been expressly authorised in writing by the Hotel Management.*

WELLNESS AREA / GYM

WELLNESS AREA

Operation times: 8:30 – 19:00

- Massage palapa*
- Treatments and wellness area located in the hotel Alua Helios Bay*

GYM

Hours: 10:00 – 19:00

(*) Schedules may vary seasonally and some services are subject to additional charges.

FACILITIES & SERVICES

HYATT APP

Hyatt App is a digital tool that connects associates and guests, brings our services closer to our guests' mobile phones, and enables us to offer a unique and unforgettable experience.

It provides access to all hotel information, from service hours to restaurant menus, maps and event programmes. Furthermore, the chat feature allows guests to contact the hotel's reception from their mobile devices. Guests can also request any type of service, whether it be room service or amenities, or even reservations for a table in one of our restaurants. In turn, our associates can manage all of our guests' requests from a single platform, reducing waiting times and queues and it enables greater control over what is happening in our facilities in real time.

Additionally, with our Hyatt App, we eliminate tons of paper, and achieve a faster and more efficient service management.

OTHER SERVICES

- Limited parking places nearby*
- 24-hour reception
 - Check-in: 14:00
 - Check-out: 11:00
- Guest service
- Luggage room
- Free WiFi around the property and rooms
- 1 outdoor pool with children area
- Specialty restaurant
- Bars and restaurants
- Gift shop
- Gym free of charge
- Garden
- Astro Club: MiniClub and Kids Club
- Free Wi-Fi across the resort
- Laundry service*
- Medical services*
- Rent a car*
- The hotel does not have an elevator. Hotel has two buildings, main restaurant is only accessible by stairs in one building, and thematic restaurant is in the other building.

() Additional charge applies.*