

by INTENSO Hotels Management



SUMMER SEASON 2025

* ALL INCLUSIVE PREMIUM PROGRAM AND HOTEL REGULATIONS

FOOD – at CLASSIC Restaurant Mercury

7:30-10:00 - International Breakfast.

12:30-14:30 - Lunch Buffet Style.

18:30-21:00 - Dinner Buffet Style.

- Breakfast, lunch and dinner take place at Classic Restaurant of hotel Mercury.
- The restaurant is air-conditioned and is non-smoking.
- Smoking area is on the terrace of the restaurant.
- Dress code required casual clothes, not allowed slippers and swimming wear.
- Food is served on a buffet style, international cuisine including wide range of salads, starters, main courses, show cooking on the terrace, fruit and sweets prepared in our own pastry work-shop, ice cream during lunch and dinner.
- Once per week Bulgarian traditional dinner and Italian dinner.

SNACK AT THE COCKTAIL BAR MERCURY

15:00-17:00 – afternoon snack including: pizza, hot-dogs, cakes, doner kebab, sandwiches, sides,, French fries.

BEVERAGES

7:30-10:00 – Breakfast drinks – soft drinks, tea, coffee, hot drinks, water, milk – self -service at the Classic Restaurant desk.

10:00-23:00 – All day long drinks – soft drinks, draft beer and wine (local produce), selected brands of local and imported alcohol beverages, refreshing alcohol and non-alcohol cocktails, water, coffee, tea, hot drinks, milk – served at the Lobby Bar.

10:00-23:00 – All day long drinks – soft drinks, draft beer and wine (local produce), selected brands of local and imported alcohol beverages, refreshing alcohol and non-alcohol cocktails, water, coffee, tea, hot drinks, milk – served at the Cocktail Bar.

Important information related to AI Premium Program and Food & Beverage in hotel Mercury:

- All Inclusive Premium package starts with lunch and ends with breakfast at the day of departure.
- Snack packages for late arrivals or early departures are available upon request.
- You should wear during entire stay your All Inclusive Premium wristbands and be ready to show them upon request from the members of the staff during the meals. Wristbands will be removed at the day of departure from the Reception officer.



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SERVICES PROVIDED IN HOTEL MERCURY SUMMER SEASON 2024

I. SERVICES FREE OF CHARGE

- Children playground.
- Outdoor swimming pool with kids section and slide.
- Sun beds and umbrellas at the hotel pool area upon availability.
- Wi-fi in the lobby and the rooms of the hotel.
- > Animation program sport, kids and entertainment.
- Safety deposit box at the Reception.
- > REP's Info room.
- M-Fitness.
- M-Kids Club.
- M-conference hall.
- Darts. chess. cards.
- Table tennis deposit required at the Reception.

II. SERVICES AGAINST EXTRA CHARGE

- Parking (subject to availability) 25.00 BGN per car per day.
- Laundry service.
- Early check in and/ or late check-out upon availability.
- Massage upon pre-booking at the Reception.
- > NUGA BEST Multi-purpose Massage Bed with heated tourmanium ceramic rollers 20.00 BGN per procedure (approximately 40 min.)
- PETS Pets are allowed against payment 25 BGN per day. Only dogs are allowed as pets in the Hotel Mercury. Maximum weight 15 kg. Pets must be fully trained and appropriately restrained by the guest with a leash. Pets must not be left unattended. The hotel will provide some basic equipment for the pets.

III. OTHER HOTEL REGULATIONS

- It is not tolerated to reserve sun-beds and umbrellas by placing towels and other personal belonging. In such a case, they will be removed from staff-member of the hotel and distributed to the Reception.
- It is not allowed to bring any food or beverage into the rooms.
- It is not recommended to use glasses or bottles at the pool area for your own safety.
- Sun chairs and umbrellas are not to be used during the non-working time of the swimming pool for the purposes of disinfection and cleanliness.
- Children until 15.99 years old are not allowed to stay without adult supervision in the fitness room.
- ➤ The bracelets will be removed at the Check out time (11:00)
- > The hotel reserves the right to change or modify the All Inclusive Premium program during the active season without prior notice.

IV. CHECK-IN/ OUT TIMES

- Check in 14:00.
- Check out 11:00.

ENJOY THE STAY IN HOTEL MERCURY!