

FACT SHEET SEASON 2026

General Facilities & Services



Melia Grand Hermitage is located in Golden Sands resort, 18 km north of the city of Varna, directly at the Black Sea coast. The Hotel offers 5-star facilities, amenities and services. It is surrounded by lush green terraces leading down to the promenade and the beach (at approx. 100 m distance).

Total Number of Rooms: 727;
 Number of Restaurants: 5;
 Number of Bars & Bistros: 6;
 Number of Elevators: 8;
 Room service;
 Luggage room;
 Currency Exchange/ ATM Money Machine;
 Doctor on call / duty;
 Executive/VIP services;
 Taxi lot;
 Hair Dresser;
 Laundry and dry-cleaning;
 Mail services;
 Multilingual staff;
 Porter/Bellboy;
 In - Room safe (free of charge);
 Shoe shine service / machines;
 Wake up calls;
 100% of the rooms are non-smoking;
Non-smoking hotel;
 Designated smoking areas in the hotel are available;
 No pets allowed;
 Parking;

MELIA Hotel Beach **upon availability** during the period 01.06. - 15.09.2026, use of 1 parasol and 2 sunbeds per room. (drinks and snacks at Melia White Beach Bar are included in the All-Inclusive Package);



Rooms & Suites: 727

Total No. of rooms (without suites): 697

Park View Deluxe Rooms 332

approx. 43 sqm, located on each floor
 Twin - 138 rooms
 King - 189 rooms
 5 rooms for physically impaired guests

Sea view Deluxe Rooms* 232

approx. 43 sqm, located on each floor
 Twin - 61 rooms
 King - 171 rooms

* The Deluxe room sea view is not with guaranteed direct sea view. The view could be side sea view and it is upon availability of the hotel.

THE LEVEL Rooms Park view 26

approx. 43 sqm, on floors: 4 - 8
 Twin - 10 rooms
 King - 16 rooms

THE LEVEL Rooms Sea view 107

approx. 43 sqm, on floors: 4 - 8
 Direct view over the Pool and Sea
 Twin - 28 rooms
 King - 79 rooms

Total No. of Suites 30

THE LEVEL Junior Suites 15

64 - 68 sqm, on floors 0 - 7
 cozy sofa & armchairs
 side view to the sea and the pool

THE LEVEL Deluxe Suites 13

63 - 89 sqm
 Located on floors 6, 7, 9
 in the four ends of the hotel
 dining area with kitchen
 facilities, luxury bathroom with
 Jacuzzi (single or double, upon
 availability)

THE LEVEL Hermitage Suite 1

225 sqm, on 5th floor Direct
 Sea view
 Large Balcony
 2 bedrooms (1 twin, 1 king)
 Large living room with large plasma screen
 dining table for 6 persons
 Kitchen

THE LEVEL Romance Suite 1

100 sqm on 9th floor
 Direct Sea view
 Large Balcony Round
 bed
 Round Jacuzzi

Restaurants & Bars

Restaurant Hermitage



Number of seats: min 550 (indoors) & 140 (outdoors).
Restaurant type: Buffet-style restaurant Cuisine type: International
Breakfast / Lunch / Dinner

- Salad buffet
- Diet corner
- Bread station
- Show cooking station
- Pastry buffet
- Kids food corner
- Cold and hot meals
- Pasta corner

*Theme dinner buffets - Asian, Bulgarian and European.

Restaurant THE LEVEL



Number of seats: 120 (indoors) & 160 (outdoors)
Restaurant type: Buffet-style restaurant
Cuisine type: International Breakfast, buffet lunch and dinner

Café Roma



Number of seats: 118
Restaurant type: Lobby Bistro & Bar

Sunshine Café



Number of seats: 180
Restaurant type: Pool Bar



General Room Amenities



- Balcony with table and chairs
- Air Condition and heating
- Fresh air windows
- Electronic Key Card System
- Full size mirror
- Table and armchairs
- SAT TV with remote control
- Minibar
- Safe
- Mahogany veneered wood furniture and burgundy striped or polka-dotted fabrics, blackout curtains, ottomans
- Door chimes, safety lock and do not disturb signs
- Dimmed lights

Bathroom:

- Bidet
- Hairdryer
- Separate shower booth with Central Rain Shower and bathtub on side.
- Shaving/Beauty two-sided magnifying mirror
- Telephone
- Emergency button
- Most rooms with double basin
- 2 cosmetic etageres
- TV volume control
- Ritual amenities

Business features:

- Working Desk
- Wi-Fi internet connection (free of charge)
- 3 Direct dial telephones with speaker system and self-programmable wakeup call system.

YHI SPA Center

- 1315 square meters span
- Guarded Indoor Pool - 22 x 12 m size, 1.20-1.80 m depth
- Guarded Outdoor Pool - 32 x 18 m size, 0.60- 1.80 m depth
- ***Toddlers without bathroom training and/ or without diapers are not allowed in the pool for health safety reasons.**
- Turkish Bath (subject to additional payment)
- Towel service
- Sauna with outdoor gardens (subject to additional payment)
- Gym (free of charge)
- Beauty & Health Club with 18 treatment rooms
- Beauty Parlor (on level R, promenade access)
- Doctor

The Stage Bar



Restaurant type: Pool Bar. Open in high season;.
Number of seats: 300

Italian Panini



Restaurant type: Snack

Paellador Levante



Restaurant type: Snack

Italian restaurant Al Dente



Number of seats: 120 (indoors) & 80 (outdoors);
Restaurant type: Pizza & snack;
Italian buffet dinner (with prior reservation at Guest Relations Desk);
Late breakfast;
Outdoor terrace available during the summer period.

All American Food Court



Number of seats: 80 (indoors) & 40 (outdoors);
Restaurant type: Burgers and sides;
All American Food Dinner available with prior reservation at Guest Relations Desk;
Outdoor terrace available during the summer period.

Traditional Bulgarian Restaurant



Number of seats: 100 (indoors & outdoors);
Restaurant type: Traditional Bulgarian meals;
Buffet dinner (with prior reservation at Guest Relations Desk);
Outdoor terrace available during the summer period.

THE LEVEL Lounge



Number of seats: 50;
Restaurant Type: Exclusive lounge for The Level clients.

VIP SPA Suite (additional charge apply)



SPA Treatments:

- YHI Global Treatments;
- Various Massages (parts of the body, full body, Aroma Therapy, ...);
- Combination treatments;
- Special Body Treatments:
- Traditional Turkish Massage;
- Body Peelings;
- Algae Therapy;
- Hot Stone Massage;
- Thracian Wine Ceremony;
- Wedding Preparation Package for two;
- Facial care.

THE LEVEL Garden and pool area



KIDSDOM by Melia



Special concept for for children, age 4-12:

- See daily kid's activity schedule;
 - KIDSDOM by Melia Mini Reception;
 - KIDSDOM by Melia Mini YHI SPA;
 - Kids Pool;
 - Mini Disco every evening;
 - Exclusive Kids Club;
 - Crazy Chair*;
 - Table Tennis*;
 - Kids Aerobics*;
 - Water Games (only in summer) *;
 - Playground Games*;
 - Hide and Seek*;
- *Changes may apply according to the kids' animation program.

Meetings & Banqueting

Power meetings
By Melia

KIDSDOM

Water Slides and Rope Par



From June to September
Available to all hotel guests

Facilities for physically impaired guests

5 rooms for physically impaired guests, conveniently located on the Lobby level (1), featuring:

- Rails in bathroom;
- Raised toilet grab bar;
- Safety bar in shower;
- Walk-in shower;
- Wheelchair Accessible Elevators.

Internet

Free Wireless Data Connection in Public Areas and Conference Area (WiFi);
Free Internet Access in all guestrooms (Wi-Fi);

Shops

Hairdresser;
Logo shop;
Spa Boutique (with oils and fragrances and eco-minded body products).

Safety & Security

Hotel meets fire safety code;
24 Hour security;
Uniformed security;
Alarms have strobe lights;
Audible alarms in public areas, hallways and bedrooms;
Video surveillance entrance, hallways and public areas;
Smoke detectors in hallways, public areas and bedrooms;
Fire extinguishers in hallways;
Fire detectors in public areas, hallways and bedrooms;
Sprinkler system in all areas;
Emergency lighting and evacuation drill;
First aid available;
Multiple exits on each floor;
Parking attendants;
Well-lit exit signs and walkways;
Information, emergency exit maps, sprinkle;

Distance to Important locations:

Primary Airport: Varna Airport, 25 km; Airport Code: VAR;
Main Railway Station: Varna Train Station, 17 km;
Fairground: Sport Palace Varna, 17 km;
Festival Complex, 17 km.

Points of Interest*

Golden Sands Nature Park 0.5 km;
Historic downtown of Varna 17 km;
Varna Dolphinarium 15 km;
Aladzha Monastery 3 km;
Balchik Palace and Botanical Garden 13 km;
The Stone Forest 45 km;
Cape Kaliakra 60 km;
The Roman Thermal Baths 17 km;
The Archaeological Museum 17 km;
National Maritime Museum 17 km;
*Bookable at Tour Operators' Desks (Level L).

Welcome to the place
where everything
has soul

meeting and conference rooms:

- **Hermitage Grand Ballroom:** 372 sqm, 3.5 m height, 420 pax theatre style, 180 pax banqueting
- **Meeting Hall: Lisimah** (connected to the Ballroom): 116 sqm, 3.5 m height; 80 pax theatre style, 33 pax classroom
- **Meeting Hall: Satok:** 156 sq.m., 3.5 m. height; 150 pax theater style, 72 pax classroom
- **3 Boardrooms: Boardroom Cotis, Odris, Spartak:** Each 37 sqm, 5 m height; 16 pax boardroom style
- **Boardroom Orpheus:** 76 sqm, 5 m height; 50 pax theatre style, 40 pax classroom
- **Hall Rezos** - width (4.10sqm) length (10sqm)

Conference Services:

Equipment Rental*;
Audio-Visual-Equipment*;
Flipchart;
Free Internet Connectivity via Wi-Fi;
Portable and wireless Microphones*;
Pin board*;
White board;
Screen;
Sound Equipment*;
Technicians available*;
Video conference*;
Video recorder*;
*Some of the items are subject to prior notice and charges may apply.

Electric car charging station - extra charge.

Parking*

Underground Garage Parking;
Outdoor VIP Parking area;
RV or Truck Parking;
Valet Parking;
Parking Area Patrolled;
Well Lit Parking Area;
24/7 CCTV;
*Charges apply- **15 Euro** per car per 24 hours.

Activities In-house and nearby

In-house:

- Pool;
- Billiard;
- Outdoor Volleyball playground;
- Chess;
- Darts;
- Backgammon;
- Table Tennis;
- Gym;
- Daily children's activities;
- Shopping;

Nearby:

- Water sports;
- Jet skiing;
- Horseback riding;
- Sailings / Boating;
- Scuba Diving;
- Surfing;
- Tennis Court;
- Bowling;
- Water skiing;
- Fishing;
- Mini Golf;
- Museum/Gallery viewing;
- Natures preserves/trails;
- Night Clubs;
- Theatre;
- Casinos.