

ALL INCLUSIVE

Summer 2018



CHAIKA BEACH

Sunny Beach ****

OUR PROMISE

To make your vacation a wonderful memory is our main goal. For us, it is important to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.

GUEST RELATIONS SERVICES

guestrelations@victoriagroup.bg

ONLINE FEEDBACK SYSTEM, which you can access via tablets located in the hotels and key points round the complex, via the internet network in the resort, through the official site of Victoria Group® Hotels and Resorts www.victoriagroup.bg, or if you leave your e-mail.

IDENTIFICATION

All guests on All-inclusive board must be identified by their plastic bracelets. Bracelets must be returned when leaving the hotel. Lost bracelet is charged BGN 30 for a new one.

RESTAURANT



MAIN RESTAURANT CHAIKA

BREAKFAST - 7.30 - 10.00 | LUNCH - 12.30 - 14.30 | DINNER - 18.00 - 21.00

Breakfast - Standard buffet; hot and cold dishes, fruit, desserts, non-alcoholic and hot beverages.

Lunch and Dinner - Standard buffet; hot and cold dishes, fruits, desserts, ice cream, non alcoholic and low alcoholic beverages.



BEACH AND POOLS

SUNBED AND PARASOL

They are a part of the All-inclusive board and can be used at the two swimming pools of the hotel, subject to availability. Sunbeds and parasols on the beach are additionally paid, as the service is provided by an external operator. Please do not reserve sunbeds in advance by leaving towels or other personal belongings, as you obstruct the work of our employees, looking after the comfort of all guests in the resort. Towels placed on sunbeds in advance are considered to be left over and are removed.

SNACKS AND DRINKS

LOBBY BAR METROPOL

WORKING HOURS | 10.00 - 24.00 |

Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages. Last orders - before 23.45

IRISH BAR

WORKING HOURS | 10.00 - 24.00 |

Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages. Last orders - before 23.45

POOL BAR ARCADIA

WORKING HOURS | 10.00 - 18.00 |

Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages. Last orders - before 23.45

SNACK BAR METROPOL

WORKING HOURS | 11.00 - 17.00 |

Variety of snacks. Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages.



ANIMATION, SPORT ACTIVITIES

Chaika Resort offers a team of professional animators. Daily programme includes different sports and entertaining activities – darts, beach volleyball, aerobics, water exercises, water polo, etc. The evening programme offers children disco and games.

KIDS CORNER NEXT TO THE IRISH BAR

ADDITIONAL SERVICES OUTSIDE OF THE ALL INCLUSIVE BOARD ON THE TERRITORY OF THE COMPLEX

A vacation on the sea without a party on the beach or a drink in the sunset at our exotic Beach bar is not a real vacation. We offer some additional ideas to make your stay even more pleasant.



BEACH BAR

A variety of cocktails at the beach.

CLUB MYSTIQUE

Contemporary bar, located in the hotel, with an access to the Sunny Beach promenade.

BILLIARD

A service paid per game.



WATER ATTRACTIONS ON THE BEACH

A variety of exciting adventures - 10m away from the hotel.

SPA CENTRE

WORKING HOURS | 09.00 – 21.00 |

Spa Treatments

SAFE

Paid at reception – BGN 7.00 per day. The service is available only for the entire duration of the stay.

PARKING

Price – BGN 12 per day for each car. Subject to availability.

CHARGING STATION FOR ELECTROMOBILES

We are the first hotel chain in Bulgaria which offers this service at all its destinations.

OTHER

Telephone, taxi, rent-a-car, doctor.

