

DOUBLETREE BY HILTON VARNA – GOLDEN SANDS SUMMER 2019 CONCEPT

Opening date	Summer of 2011	Number of Floors	7
Category	4+*	Total number of lifts	3
Company	DoubleTree Varna EAD	Pet	No
General manager	ilyas Daşkın ilyas.daskin@hilton.com	Sales and marketing	sales@hiltonvarna.com sales2@hiltonvarna.com donika.sotirova@hiltonvarna.com
Sales & Marketing Director	Victor Zhukov Victor.Zhukov@hilton.com	Reservation / Front Desk	reservations@hiltonvarna.com
Finance manager	Svetoslav Datsov svetoslav.datsov@hilton.com	Address	Varna, Bulgaria, Golden Sands
Season	2019	Call center	+359 52 356 108
Concept	Ultra All inclusive / Ultra All inclusive Premium	Telephone	+359 52 356 108
Total Rooms	196	Web address	www.DoubleTreeVarna.com
Total Number of Beds	433		

DISTANCE & GENERAL INFORMATION

Varna City Center	15km	Tracian Cliffs Golf	34km
Varna airport	27km	Cathedral	15km
Marine Garden Varna	13km	Private beach	Yes
Varna Dolphinarium	11km	Check-in time	15.00
Aladzha Monastery	3km	Languages spoken	Bulgarian, English, Deutsch, Romanian, Russian
Balchik Palace	21km	Credit Cards	Visa, Mastercard, American Express
Cape Kaliakra	61km	Disabled Guests	Yes
Black Sea Rama Golf	36km	Smoking in the room	No
Lighthouse Golf	36km	Transfer Types	Taxi / Private transportation available upon request as an extra payment. Please contact to our reservation department.

Operation days and the hours of outlets can be changed or re-scheduled by hotel management without giving prior notice and will be announced as internally for the guest.

Imported Drinks are subject to availability.

Call us: +35952 356 108| Email us: DoubleTree@hiltonvarna.com

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OTHER SERVICES

Free	Standard internet	Fitness	Open air playground for kids	
	Sauna	Mini train transfer to our beach	American billiard, table tennis, tennis rackets and balls, tennis courts from 08:00 to 20:00.	
	Steam bath	Mini club	Daily activities	
Paid	Extended Ultra All inclusive Package	Dinner at a-la-carte restaurant	Butler service	Bali beds
	Tennis courts are extra paid between 20.00-24.00 hrs (20BGN per hour)	Shops	Private dinner and party organisations	Deluxe drinks, champagne and high quality wines. Please check our extra menus in the hotel
	Taxi transfer (hotel-airport;airport-hotel)	Premium internet	Freshly squeezed fruit and vegetable juices	Room service
	Parking	Aphrodite Beauty & Spa center	Excursions and boat/yacht trips	Doctor and clinic services
	Laundry	Babysitting	Nightclub expenses	

*** For our extra services please contact our Guest Relations & Concierge department.

BIRTHDAY & ANNIVERSARY BENEFITS

Cake, wine(1 bottle 0.7l) – free of charge

HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)

Welcoming with Prosecco, chocolates and a bouquet of flowers	Romantic dinner (1 time)
Special honeymoon amenity in the room	A bottle of sparkling wine, heart-shaped cake
Traditional Honeymoon Breakfast, served in the room (1 time)	

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ROOM SERVICES	Double Room Park view	Double Room Sea view	Family room	Apartment	One Bedroom Suite	Two Bedroom Suite
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;4+0	2+2;3+1;4+0	2+2;3+1;4+0	4+0;4+1;4+2
Square meters	33	33	50	72	72	105
Rooms with sea view		80			9	4
Room with garden view	75					
Room with pool view				5		
Rooms with side view			24			
King bed	41	22	2	5	9	4
Twin bed	34	58	22	0	0	0
Bedroom	1	1	1	1	1	2
Living room	0	0	0	1	1	1
Massage bed on request	0	0	0	1	1	1
Sofa in room	0	0	1	1	1	1
Bathtub + shower	Bathtub or shower					
Make-up / shaving mirror	All rooms					
Hair dryer	All rooms					
Bathroom Bath	12	12	6	0	0	0
(shampoo, conditioner, shower gel	All rooms					
soap, shower cap)	All rooms					
Comb, rasp, shaving set, fiber,	All rooms					
Children's bathrobe & slippers	On request	On request	All rooms	All rooms	All rooms	All rooms
Baby Cot	On request (free)					
Baby bottle warmer	In the main restaurant for common use only					
Terrace / Balcony	All rooms					
Satellite TV	All rooms					
Telephone	All rooms					
Wireless Internet	All rooms					
Iron / ironing board	All rooms					
MP3 Player / radio / alarm clock	All rooms					
Heating / Cooling (AC)	All rooms					
Sewing kit	All rooms					
Digital safe	All rooms					
Minibar	Standard	Standard	Standard mini bar + Soda,	All rooms	All rooms	All rooms
Tea & coffee set - Kettle	All rooms					

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VIP AMENITIES & SUITE CONCEPT	One – bedroom Suite and Two – bedroom Suite
Double direction transfer (Varna Airport)	Free of charge
Early check-in & late check-out (subject to availability)	Free of charge
Welcome with Prosecco & Chocolate	Free of charge
Butler service	Payable
24-hour room service	Payable
Breakfast in room	Payable
Free a la carte restaurant reservation	1 time free – rest of the stay is payable
Free SPA application	30-minutes massage
Laundry	Payable
Dry cleaning	Payable
Turn Down service	Free of charge
Fruit basket	Yes
Full bar set-up: Chivas Regal 70 CL, Belvedere, Tanqueray Gin, Sarafin Red Wine, Sarafin White Wine, Baileys, Olmeca Silver Tequila, Tekirdag Raki, Sparkling Wine	Payable
Bar set-up: Chivas Regal 35 CL, rakiya 50 cl Red Wine	Payable
Sparkling wine	Payable
Standard mini bar + 2 juices, 1 small white wine, 1 small white wine	Yes
Flower service	Payable

ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (10.00-23.00)			
Espresso, Latte, Cappuccino, Macchiato, selection of tea & milk	Soft drinks & minerals, variety of juices	Local and imported draft beers	Local red, white and rose house wines
Local and imported spirits: -Whiskey: Standard imported scotch whiskeys -Brandy: Standard local and imported brandy`s -Vodka: Standard local and imported vodkas -Gin: Standard local and imported gins -Liquor: Standard local and imported liquor -Mastika: Standard local mastika -Rum: Standard local and imported rums -Tequila: Standard imported tequila -Ouzo: Standard local and imported ouzo			

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ULTRA ALL INCLUSIVE PREMIUM (EXTRA 08.30-24.00)

Local and imported standard whiskeys: Johnnie Walker Black label Jim Beam Jameson Chivas Regal	Local and imported standard vodkas: Smirnoff, Absolut	Local and imported standard rums: Bacardi rum, Havana Club	Local and imported standard gin: Bombay Dry Gin, Gordon's
Local and imported standard brandy's	Local and imported draft beers	Tea, coffee, espresso, cappuccino, latte, Americano	Local red, white and rose house wines

RESTAURANTS AND BARS

RESTAURANT/BAR NAME	MEALS	WORKING HOURS	SERVICE TYPE	UAI	COMMENTS
Demeter main restaurant	Breakfast	07.00-11.00	Open Buffet	Yes	
	Lunch	12.30-14.30		Yes	
	Dinner	18.00-21.00		Yes	
Dionysus a-la-carte restaurant	Dinner	19.00-22.30	A-la-carte	No	Extra payment, reservation is needed
Lobby bar	Drinks	10.00-23.00	Bar service	Yes	
Bar at Demeter main restaurant	Drinks	Restaurant operating hours	Bar service	Yes	
Pool bar	Drinks	10.00-18.00	Bar service	Yes	
Nightclub Apollo	Drinks	23.00-01.00	Bar service	Yes	

BEACH	Pools	Outside pool	Inside pool
Public beach – 300m Private beach – Yes (Shuttle service 09:00-17:30)	Children's pools	Yes	No
	Heated pools, april, october only	No	Yes
	Maximum depth	1.5m	1.5m
	Disabled lift	No	No
	Sunbed	Yes	Yes
	Umbrella	Yes	No
	Towel	Yes	Yes
	Shower	Yes	Yes

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MEETING HALLS

Meeting halls name	Area/m ²	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Eos I	290	300	130	-	-	260	312	-
Eos II	290	300	130	-	-	260	312	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Calipso	50	60	22	16	14	40	54	14
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls

Free	Multimedia projector	Screen	Presenter	Audio system	Wi-Fi
Paid	Laptop	Notepads	Flipchart + markers	Microphones	

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