



## HELIOS SPA SUMMER 2019 CONCEPT

<b>Opening date</b>	Summer of 2006	<b>Number of Floors</b>	7
<b>Category</b>	4*	<b>Total number of lifts</b>	2
<b>Company</b>	DoubleTree Varna EAD	<b>Pet</b>	No
<b>General manager</b>	ilyas Daşkin <a href="mailto:ilyas.daskin@hilton.com">ilyas.daskin@hilton.com</a>	<b>Sales and marketing</b>	<a href="mailto:sales@hiltonvarna.com">sales@hiltonvarna.com</a> <a href="mailto:sales2@hiltonvarna.com">sales2@hiltonvarna.com</a> <a href="mailto:donika.sotirova@hiltonvarna.com">donika.sotirova@hiltonvarna.com</a>
<b>Sales &amp; Marketing Director</b>	Victor Zhukov <a href="mailto:Victor.Zhukov@hilton.com">Victor.Zhukov@hilton.com</a>	<b>Reservation / Front Desk</b>	<a href="mailto:reservations@helios-spa.com">reservations@helios-spa.com</a>
<b>Finance manager</b>	Svetoslav Datsov <a href="mailto:svetoslav.datsov@hilton.com">svetoslav.datsov@hilton.com</a>	<b>Address</b>	Varna, Bulgaria, Golden Sands
<b>Season</b>	2019	<b>Call center</b>	+359 52 355 697
<b>Concept</b>	Ultra All inclusive / Ultra All inclusive Premium	<b>Telephone</b>	+359 52 355 697
<b>Total Rooms</b>	200	<b>Web address</b>	<a href="http://www.helios-spa.com">www.helios-spa.com</a>
<b>Total Number of Beds</b>	624		

## DISTANCE & GENERAL INFORMATION

<b>Varna City Center</b>	<b>15km</b>	<b>Tracian Cliffs Golf</b>	<b>34km</b>
<b>Varna airport</b>	<b>27km</b>	<b>Cathedral</b>	<b>15km</b>
<b>Marine Garden Varna</b>	<b>13km</b>	<b>Private beach</b>	Yes
<b>Varna Dolphinarium</b>	<b>11km</b>	<b>Check-in time</b>	15.00
<b>Aladzha Monastery</b>	<b>3km</b>	<b>Languages spoken</b>	Bulgarian, English, Deutsch, Romanian, Russian
<b>Balchik Palace</b>	<b>21km</b>	<b>Credit Cards</b>	Visa, MasterCard, American Express
<b>Cape Kaliakra</b>	<b>61km</b>	<b>Disabled Guests</b>	Yes
<b>Black Sea Rama Golf</b>	<b>36km</b>	<b>Smoking in the room</b>	No
<b>Lighthouse Golf</b>	<b>36km</b>	<b>Transfer Types</b>	Taxi / Private transportation available upon request as an extra payment. Please contact to our reservation department.

Operation days and the hours of outlets can be changed or re-scheduled by hotel management without giving prior notice and will be announced as internally for the guest.

Imported Drinks are subject to availability.

Call us: +35952 355 697 | Email us: [concierge@helios-spa.com](mailto:concierge@helios-spa.com)

**Helios Spa**

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## OTHER SERVICES

<b>Free</b>	Standard internet at the lobby	Fitness	Open air playground for kids	Daily activities
	Sauna	Mini train transfer to our beach	American billiard, table tennis, tennis rackets and balls, tennis courts from 08.00 to 20.00.	Mini club
	Steam bath			
<b>Paid</b>	Extended Ultra All inclusive Package	Dinner at a-la-carte restaurant	Butler service	Bali beds
	Tennis courts are extra paid between 20.00-24.00 hrs. (20BGN per hour)	Shops	Private dinner and party organisations	Deluxe drinks, champagne and high quality wines. Please check our extra menus in the hotel
	Taxi transfer (hotel-airport; airport-hotel)	Nightclub expenses	Freshly squeezed fruit and vegetable juices	Room service
	Parking	Aphrodite Beauty & Spa center	Excursions and boat/yacht trips	Doctor and clinic services
	Laundry	Babysitting		

**\*\*\* For our extra services please contact our Guest Relations & Concierge department.**

## BIRTHDAY & ANNIVERSARY BENEFITS

Cake, wine(1 bottle 0.7l) – free of charge
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## HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)

Welcoming with Prosecco, chocolates and a bouquet of flowers	<b>Romantic dinner (1 time)</b>
<b>Special honeymoon amenity in the room</b>	A bottle of sparkling wine, heart-shaped cake
<b>Traditional Honeymoon Breakfast, served in the room (1 time)</b>	

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ROOM SERVICES	Double Room Park view	Double Room Sea view	Family room	Apartment	One Bedroom Family Suite	Two Bedroom Family Suite
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;4+0	2+2;3+1;4+0	2+2;3+1;4+0	4+0;4+1;4+2
Square meters	33	33	43	58	58	91
Rooms with sea view		76				4
Room with garden view	104					
Room with pool view				4	5	
Rooms with side view			7			
King bed	57	18	0	4	5	4
Twin bed	47	58	7	0	0	0
Bedroom	1	1	1	1	1	2
Living room	0	0	0	1	1	1
Massage bed on request	0	0	0	1	1	1
Sofa in room	0	0	1	1	1	1
Bathtub + shower	Bathtub or shower					
Make-up / shaving mirror	All rooms					
Hair dryer	All rooms					
Bathroom Bath	Some rooms	Some rooms	Some rooms	-	-	-
(shampoo, conditioner, shower gel soap, shower cap)	All rooms					
Comb, rasp, shaving set, fiber,	All rooms					
Children's bathrobe & slippers	-	-	All rooms	All rooms	All rooms	All rooms
Baby Cot	On request (free)					
Baby bottle warmer	in the main restaurant for common use only					
Terrace / Balcony	All rooms					
Satellite TV	All rooms					
Telephone	-					
Wireless Internet	Only in the lobby					
Iron / ironing board	-					
MP3 Player / radio / alarm clock	-					
Heating / Cooling (AC)	All rooms					
Sewing kit	-					
Digital safe	At reception					
Minibar	Standard	Standard	Standard mini bar + Soda,	All rooms	All rooms	All rooms
Tea & coffee set - Kettle	-					

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VIP AMENITIES & SUITE CONCEPT	One – bedroom Family Suite and Two – bedroom Family Suite
Double direction transfer (Varna Airport)	On request (payable)
Early check-in & late check-out (subject to availability)	Free of charge
Butler service	Payable
24-hour room service	Payable
Breakfast in room	Payable
Laundry	Payable
Dry cleaning	Payable
Turn Down service	Payable
Fruit basket	Yes
Full bar set-up: Chivas Regal 70 CL, Belvedere, Tanqueray Gin, Sarafin Red Wine, Sarafin White Wine, Baileys, Olmeca Silver Tequila, Tekirdag Raki, Sparkling Wine	Payable
Bar set-up: Chivas Regal 35 CL, rakiya 50 cl Red Wine	Payable
Sparkling wine	Payable
Standard mini bar + 2 coca cola can, 2 beers, 2 juices	Yes
Flower service	Payable

ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (10.00-23.00)			
Espresso, Latte, Cappuccino, Macchiato, selection of tea & milk	Soft drinks & minerals, variety of juices	Local and imported draft beers	Local red, white and rose house wines
<b>Local and imported spirits:</b> - <b>Whiskey:</b> Standard imported scotch whiskeys - <b>Brandy:</b> Standard local and imported brandy's - <b>Vodka:</b> Standard local and imported vodkas - <b>Gin:</b> Standard local and imported gins - <b>Liquor:</b> Standard local and imported liquor - <b>Mastika:</b> Standard local mastika - <b>Rum:</b> Standard local and imported rums - <b>Tequila:</b> Standard imported tequila - <b>Ouzo:</b> Standard local and imported ouzo			

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## ULTRA ALL INCLUSIVE PREMIUM ( EXTRA 08.30-24.00 )

Local and imported standard whiskeys: Johnnie Walker Black label Jim Beam Jameson Chivas Regal	Local and imported standard vodkas: Smirnoff, Absolut	Local and imported standard rums: Bacardi rum, Havana Club	Local and imported standard gin: Bombay Dry Gin, Gordon`s
Local and imported standard brandy`s	Local and imported draft beers	Tea, coffee, espresso, cappuccino, latte, Americano	Local red, white and rose house wines

## RESTAURANTS AND BARS

RESTAURANT/BAR NAME	MEALS	WORKING HOURS	SERVICE TYPE	UAI	COMMENTS
<b>Poseidon main restaurant</b>	Breakfast	07.00-11.00	Open Buffet	Yes	
	Lunch	12.30-14.30		Yes	
	Dinner	18.00-21.00		Yes	
<b>Lobby bar</b>	Drinks	10.00-23.00	Bar service	Yes	
<b>Bar at Poseidon main restaurant</b>	Drinks	Restaurant operating hours	Bar service	Yes	
<b>Nightclub Apollo</b>	Drinks	23.00-01.00	Bar service	Yes	

BEACH	Pools	Outside pool	Inside pool
Public beach – 300m <b>Private beach – Yes (Shuttle service 09:00-17:30)</b>	<b>Children's pools</b>	Yes	No
	<b>Heated pools, april - october only</b>	No	Yes
	<b>Maximum depth</b>	1.5m	1.5m
	<b>Disabled lift</b>	No	No
	<b>Sunbed</b>	Yes	Yes
	<b>Umbrella</b>	Yes	No
	<b>Towel</b>	Yes	Yes
	<b>Shower</b>	Yes	Yes

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## MEETING HALLS

Meeting halls name	Area/m <sup>2</sup>	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Eos I	290	300	130	-	-	260	312	-
Eos II	290	300	130	-	-	260	312	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Calipso	50	60	22	16	14	40	54	14
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

## Equipment & services in the meeting halls

Free	Multimedia projector	Screen	Presenter	Audio system	Wi-Fi
Paid	Laptop	Notepads	Flipchart + markers	Microphones	

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