

All Inclusive Ultra Plus Questionnaire & Standards

Hotel name / Representative:

ASTOR GARDEN

Destination:

Sts. Constantine and Helena resort, Bulgaria

Valid for Season:

Summer 2020

Food & Drink

	Available	Included	Price / remarks
★ Full board with 3 meals 4 Breakfast (time: 07.30 – 10.30 h) Lunch (time: 12.30 – 14.30 h) <input type="checkbox"/> Menu or <input checked="" type="checkbox"/> Buffet Dinner (time: 18.00 – 21.00 h) <input type="checkbox"/> Menu or <input checked="" type="checkbox"/> Buffet Late-riser breakfast until 11.00h (at least continental breakfast)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
★ Special light foods and/or whole foods lunch <input checked="" type="checkbox"/> (for example: healthy corner, fresh fruits dinner <input checked="" type="checkbox"/> and vegetables, cereals, muesli, salad buffet, light dishes)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
★ Snacks (please indicate time: 10.00 - 17.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
★ Coffee/tea and cakes (time: 16.00 - 18.00 h) (contains minimum tea, coffee, milk, sugar, pastry, cake)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
★ Ice Cream (please indicate time: 10.00 - 17.00 h) (minimum 3 flavours of ice-cream) <input type="checkbox"/> children only	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
★ National alcoholic/ alcohol-free drinks (time: 10.30 - 23.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
International alcoholic/ alcohol-free drinks (time: 10.30 - 23.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Drinks offered 24 hours a day (at least 1 bar open 24 hours, except strong spirits between 23.00- 10.30)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Minimum 3 thematic buffet per week specify theme: Tex-Mex, Asian, Oriental, Italian, Bulgarian, Love menu, Sea menu <input type="checkbox"/> Menu	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
1 A la carte restaurant specify type(s) of restaurant(s): International cuisine	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3 and more specialty restaurants specify types of restaurants: ,	<input type="checkbox"/>	<input type="checkbox"/>	
Use of minibar included for: <input type="checkbox"/> All Inclusive guests: <input type="checkbox"/> yes how often: <input type="checkbox"/> no <input type="checkbox"/> upon request <input type="checkbox"/> Breakfast and/or Half-board guests: <input type="checkbox"/> yes how often: <input type="checkbox"/> no <input type="checkbox"/> upon request	<input type="checkbox"/>	<input type="checkbox"/>	

Entertainment

	Available	Included	Price / remarks
■□□□□ evening entertainment on at least 2 evenings a week	<input type="checkbox"/>	<input type="checkbox"/>	
■ ■ □ □ □ activity & entertainment programme on at least 2 days/week during day and evenings	<input type="checkbox"/>	<input type="checkbox"/>	
■ ■ ■ □ □ activity & entertainment programme on 3 to 5 days/week during day and evenings	<input type="checkbox"/>	<input type="checkbox"/>	
■ ■ ■ ■ □ activity & entertainment programme offered by hotel on more than 5 days/week during day and evenings	<input type="checkbox"/>	<input type="checkbox"/>	
■ ■ ■ ■ ■ activity & entertainment programme offered by hotel on more than 5 days/week during day and evenings and diverse extra activities such as:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- creative studio:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- language lesson(s):	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- dancing course(s):	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- piano bar in the lobby:	<input type="checkbox"/>	<input type="checkbox"/>	

Special for children (not a must have for acceptance as an All Inclusive hotel)

	Available	Included for All Inclusive guests	Included for Half-board guests	Price / remarks
★ Miniclub (from 04 - 12 years) (at least 5x week, half days)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
German speaking staff for children animation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
★ Youth club (from - years) <input type="checkbox"/> all the year <input type="checkbox"/> vacation time only	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
German speaking staff for children animation <input type="checkbox"/> Yes <input type="checkbox"/> No				
Mini disco (from 19:30 – 20:00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Children's pool <input checked="" type="checkbox"/> separate pool <input type="checkbox"/> integrated pool <input type="checkbox"/> heatable Please indicate depth: 60 cm	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Children's playground <input type="checkbox"/> covered / shaded	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
High chairs <input checked="" type="checkbox"/> restaurant <input type="checkbox"/> room	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Baby beds	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Baby phone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Babysitting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Special children's meal times Lunch (time: 12.30 – 14.30 h) Dinner (time: 18.00 – 21.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> children menu <input type="checkbox"/> children buffet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Separate Aquaparc (for example: two separate water slides, activity pools,	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	admission price for

relax pools, animation activities for kids)				adult:
(Not the normal hotel pool with a slide!				

Sport & Fitness

	Avai lable	Included for All Inclusive guests	Included for Half- board guests	Price/ remarks	Hotel facility	Local Com- pany
Water sport activities						
★ Introductory diving course ("Schnuppertauchen" / trial dive)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Scuba diving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Diving lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Snorkelling equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Introductory sailing ("Schnuppersegeln" / trial sailing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Sailing equipment: <input type="checkbox"/> catamarans <input type="checkbox"/> boats	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Sailing lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Introductory surfing course ("Schnuppersurfen" / trial surfing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Surfing equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Surfing lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Canoes <input type="checkbox"/> Kayak	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Paddleboat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Banana boat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Water-skiing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Golf Name of golf course:						
★ Introductory golf activities ("Schnuppergolfen" / trial golf)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Golf green fee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Golf putting green	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Tennis						
★ Tennis courts: number of: , floor-cover:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Tennis racket, balls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Tennis lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Floodlight Tennis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Squash						
★ Squash courts: number of: <input type="checkbox"/> air- conditioned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Squash racket, balls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Squash lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Fitness						
★ <input checked="" type="checkbox"/> Aerobic <input type="checkbox"/> step aerobic <input checked="" type="checkbox"/> water aerobic	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Fitness centre	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Spinning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Boxing with coach <input type="checkbox"/> kick boxing <input type="checkbox"/> Thai Bo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Nordic walking tour with coach <input type="checkbox"/> Jogging tour with coach frequency/week:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Wellness						
★ Massage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

★ Jacuzzi/Whirlpool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Sauna (classic)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Sauna (infrared)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Steam bath	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Wellness program: Yoga <input type="checkbox"/> Pilates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Solarium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Inside pool <input checked="" type="checkbox"/> open all year <input type="checkbox"/> open seasonally Please indicate opening period:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Gymnastics	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Heal mud applications Every day: except Sunday - 11.00- 12.00 h.(1.06.-15.09.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Different activities / facilities						
★ Guided walking tours (outside the hotel) duration: minutes length: km frequency: times / week <input type="checkbox"/> hotel area only <input type="checkbox"/> surroundings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Guided bike tours: <input type="checkbox"/> mountain bike <input type="checkbox"/> bicycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Inline skates & protector gear	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input checked="" type="checkbox"/> Bicycle rental <input type="checkbox"/> Mountain bike rental	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Multi-purpose sports area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Archery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Climbing wall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Minigolf arrangement with equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Additional sport activities						
Jogging track: length: km	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Beach volleyball	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Beach football	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Water ball	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Football	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Water polo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Boogie board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Basketball	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Billiard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Darts	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Table tennis	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Boccia	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Garden chess	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>



All Inclusive guests have to wear a bracelet

In case the hotel offers additional All Inclusive services that are not mentioned above, please indicate below:

	Avai lable	Included for All Inclusive guests	Included for Half- board guests	Price/ remarks	Hotel facility	Local Com- pany
★ Sun beds and umbrellas on the beach	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Sun beds and umbrellas on the swimming pool	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ 5 kinds of cocktail on the lobby bar	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

On Behalf of Hotelier:

On Behalf of Tour operator:

Version 2020