

## All Inclusive Ultra Plus Questionnaire & Standards

Hotel name / Representative:

Azalia

Destination:

Sts. Constantine and Helena resort, Bulgaria

Valid for Season:

Summer 2020

### Food & Drink

	Available	Included	Price / remarks
<b>★ Full board with 3 meals</b> <b>4</b> Breakfast (time: 07.30 – 10.30 h) Lunch (time: 12.30 – 14.30 h) <input type="checkbox"/> Menu or <input checked="" type="checkbox"/> Buffet Dinner (time: 18.00 – 21.00 h) <input type="checkbox"/> Menu or <input checked="" type="checkbox"/> Buffet  <b>Late-riser breakfast until</b> 11.00h (at least continental breakfast)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	
<b>★ Special light foods and/or whole foods</b> <b>lunch</b> <input checked="" type="checkbox"/> (for example: healthy corner, fresh fruits <b>dinner</b> <input checked="" type="checkbox"/> and vegetables, cereals, muesli, salad buffet, light dishes)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>★ Snacks</b> (please indicate time: 10.00 - 17.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>★ Coffee/tea and cakes</b> (time: 16.00 - 18.00 h) (contains minimum tea, coffee, milk, sugar, pastry, cake)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>★ Ice Cream</b> (please indicate time: 10.00 -17.00 h) (minimum 3 flavours of ice-cream) <input type="checkbox"/> children only	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>★ National alcoholic/            alcohol-free drinks</b> (time: 10.30 - 23.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>International alcoholic/            alcohol-free drinks</b> (time: 10.30 - 23.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>Drinks offered 24 hours a day</b> (at least 1 bar open 24 hours, except strong spirits between 23.00- 10.30)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>Minimum 3 thematic buffet per week</b> specify theme: Tex-Mex, Asian, Oriental, Italian, Bulgarian, Love menu, Sea menu <input type="checkbox"/> <b>Menu</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>1 A la carte restaurant</b> specify type(s) of restaurant(s): International cuisine	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>3 and more specialty restaurants</b> specify types of restaurants: ,	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Use of minibar included for:</b> <input checked="" type="checkbox"/> <b>All Inclusive guests:</b> <input checked="" type="checkbox"/> <b>yes</b> how often: <input type="checkbox"/> <b>no</b> <input type="checkbox"/> <b>upon request</b>  <input type="checkbox"/> <b>Breakfast and/or Half-board guests:</b> <input type="checkbox"/> <b>yes</b> how often: <input type="checkbox"/> <b>no</b> <input type="checkbox"/> <b>upon request</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Entertainment

	Available	Included	Price / remarks
■□□□□ evening entertainment on at least 2 evenings a week	<input type="checkbox"/>	<input type="checkbox"/>	
■●□□□ activity & entertainment programme on at least <b>2 days/week during day and evenings</b>	<input type="checkbox"/>	<input type="checkbox"/>	
■●●□□ activity & entertainment programme on <b>3 to 5 days/week during day and evenings</b>	<input type="checkbox"/>	<input type="checkbox"/>	
■●●●□ activity & entertainment programme offered by hotel on <b>more than 5 days/week during day and evenings</b>	<input type="checkbox"/>	<input type="checkbox"/>	
■●●●● activity & entertainment programme offered by hotel on <b>more than 5 days/week during day and evenings</b> and diverse <b>extra activities</b> such as:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- creative studio:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- language lesson(s):	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- dancing course(s):	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
- piano bar in the lobby:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

## Special for children (not a must have for acceptance as an All Inclusive hotel)

	Available	Included for All Inclusive guests	Included for Half-board guests	Price / remarks
★ <b>Miniclub</b> (from 04 - 12 years) (at least 5x week, half days)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>German speaking staff</b> for children animation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
★ <b>Youth club</b> (from - years) <input type="checkbox"/> all the year <input type="checkbox"/> vacation time only	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>German speaking staff</b> for children animation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
<b>Mini disco</b> (from 19:30 – 20:00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>Children's pool</b> <input checked="" type="checkbox"/> separate pool <input type="checkbox"/> integrated pool <input type="checkbox"/> heatable Please indicate depth: 60 cm	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>Children's playground</b> <input type="checkbox"/> covered / shaded	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>High chairs</b> <input checked="" type="checkbox"/> restaurant <input type="checkbox"/> room	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>Baby beds</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<b>Baby phone</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Babysitting</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Special children's meal times</b> Lunch (time: 12.30 – 14.30 h) Dinner (time: 18.00 – 21.00 h)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/> <b>children menu</b> <input checked="" type="checkbox"/> <b>children buffet</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

<b>Separate Aquaparc</b> (for example: two separate water slides, activity pools, relax pools, animation activities for kids) <b>(Not the normal hotel pool with a slide!)</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	admission price for adult: admission price for kids:
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## Sport & Fitness

	Avai lable	Included for All Inclusive guests	Included for Half- board guests	Price/ remarks	Hotel facility	Local Com- pany
<b>Water sport activities</b>						
★ Introductory diving course ("Schnuppertauchen" / trial dive)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Scuba diving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Diving lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Snorkelling equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Introductory sailing ("Schnuppersegeln" / trial sailing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Sailing equipment: <input type="checkbox"/> catamarans <input type="checkbox"/> boats	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Sailing lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Introductory surfing course ("Schnuppersurfen" / trial surfing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Surfing equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Surfing lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Canoes <input type="checkbox"/> Kayak	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Paddleboat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Banana boat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Water-skiing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Golf</b> Name of golf course:						
★ Introductory golf activities ("Schnuppergolfen" / trial golf)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Golf green fee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Golf putting green	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Tennis</b>						
★ Tennis courts: number of: , floor-cover:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Tennis racket, balls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Tennis lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Floodlight Tennis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Squash</b>						
★ Squash courts: number of: <input type="checkbox"/> air-conditioned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Squash racket, balls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Squash lessons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Fitness</b>						
★ <input checked="" type="checkbox"/> Aerobic <input type="checkbox"/> step aerobic <input checked="" type="checkbox"/> water aerobic	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Fitness centre	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Spinning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Boxing with coach <input type="checkbox"/> kick boxing <input type="checkbox"/> Thai Bo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input type="checkbox"/> Nordic walking tour with coach <input type="checkbox"/> Jogging tour with coach frequency/week:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Wellness</b>						
★ Massage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

★ Jacuzzi/Whirlpool	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Sauna (classic)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Sauna (infrared)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Steam bath	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Wellness program: Yoga <input type="checkbox"/> Pilates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Solarium	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Inside pool <input checked="" type="checkbox"/> open all year <input type="checkbox"/> open seasonally Please indicate opening period:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Gymnastics	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Heal mud applications Every day: except Sunday - 11.00- 12.00 h.(1.06.-15.09.)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Different activities / facilities</b>						
★ Guided walking tours (outside the hotel) duration:                      minutes length:                              km frequency:                      times / week <input checked="" type="checkbox"/> hotel area only <input checked="" type="checkbox"/> surroundings	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Guided bike tours: <input type="checkbox"/> mountain bike <input checked="" type="checkbox"/> bicycle	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Inline skates & protector gear	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ <input checked="" type="checkbox"/> Bicycle rental <input type="checkbox"/> Mountain bike rental	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Multi-purpose sports area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Archery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Climbing wall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Riding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
★ Minigolf arrangement with equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
<b>Additional sport activities</b>						
Jogging track:      length:                      km	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Beach volleyball	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Beach football	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Water ball	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Football	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Water polo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Boogie board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Basketball	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
Billiard	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Darts	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Table tennis	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Boccia	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Garden chess	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

☒ All Inclusive guests have to wear a bracelet

**In case the hotel offers additional All Inclusive services that are not mentioned above, please indicate below:**

	Avai lable	Included for All Inclusive guests	Included for Half- board guests	Price/ remarks	Hotel facility	Local Com- pany
★ Sun beds and umbrellas on "Azalia" beach	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Sun beds and umbrellas on the swimming pool	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ Beach bar (coffee, tea, soft drinks, beer, snacks, cakes, pastry, pop corn, fruits and vegetables)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>
★ 5 kinds of cocktail on the lobby bar	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>

**On Behalf of Hotelier:**  
Mr. Ilko Zaprianov  
/Commercial director/

**On Behalf of Tour operator:**

/Manager/