



SUMMER 2019 INFO SHEET			
NAME OF THE HOTEL :		LAGUNA PARK	
DATE OF FACT-SHEET FILLING IN		September 2018	
CATEGORY OF THE HOTEL (STARS)		4 STARS	
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?		yes	OFFICIAL CATEGORY: 4 stars
CERTIFICATES		Eco-hotel	FROM TUV RHEINLAND
ISO		ISO 22000	FROM TUV RHEINLAND
TRAVELIFE		Travellife Gold	FROM TRAVELIFE
BOARD SERVICE		ALL INCLUSIVE	
FOUNDATION DATE OF THE HOTEL		2001, 2004, 2008	
RENOVATION DATES		2009, 2013,2014,2015,2017,2018	
WORKING PERIOD OF THE HOTEL		from May till October	
AREA OF THE RESORT (m2)		area 16750 m2, actual size 30500 m2	
PHONE NUMBER		00359 (0) 554 2 70 24	
FAX NUMBER		00359 (0) 554 270 76; 00359 (0) 554 2 69 79; 00359 (0) 554 2 31 68	
WEB ADDRESS		WWW.LAGUNAPARK.BG.COM	
E-MAIL MANAGERS		hotel.lagunapark@gmail.com	
POST ADDRESS		SUNNY BEACH 8240 , POST BOX 166	
GPS LOCATION OF THE HOTEL		N 42 41 482 / E 27 42 563	
DISTANCE TO THE AIRPORT (name of the airport)		AIRPORT BURGAS, 30 KM	
THE NEAREST TOWN TO THE HOTEL/DISTANCE		NESSEBAR , 6 KM	

BUILDINGS		How many buildings	How Many Floors (including ground floor)	ELEVATORS	NUMBER OF ROOMS
TOTAL NUMBER OF BUILDINGS		2	From 6 to 8	6	365
MAIN BUILDING		1	From 6 to 8	5	300
ANEX BUILDINGS		1	6	1	65

Does the hotel take deposit from the tourists upon check in?	NO				
languages spoken at the reception	English, German, Russian				
RECEPTION WORKING TIME	0.00-24.00				
CHECK-IN AVAILABLE FROM	14.00 h				
CHECK-OUT AVAILABLE TILL	12.00 h				
LATE CHECK-OUT ROOMS	yes, according availability, payable at reception before 10.00 h. In the day of departure				
POOLS					
OUTDOOR SWIMMING POOLS		Size	Sweet water/Sea water	Heating (when)	WORKING HOURS
RELAX AREA					
1.OUTDOOR SWIMMING POOL FOR ADULTS WITH KIDS CORNER		170 sq.m.	sweet water	No	09-18.00
2.OUTDOOR SWIMMING POOL FOR KIDS WITH OCTOPUS WITH 3 SLIDES		80 sq.m.	sweet water	No	09-18.00
AQUAPARK - ANIMATION AREA					
1.OUTDOOR SWIMMING POOL FOR ADULTS WITH 3 SLIDES		135 sq.m.	sweet water	No	09.-17.00
2.OUTDOOR SWIMMING POOL FOR KIDS WITH PIRATE SHIP WITH 4 SLIDES		333 sq.m.	sweet water	No	09.-17.00
3.OUTDOOR SWIMMING POOL FOR ADULTS		200 sq.m.	sweet water	No	09-18.00

POOL SERVICES			FROM 9.00 TILL 18.00	
SUNBEDS	YES	FREE		
SUNBED MATTRESSES	YES	FREE		
SPOOL UMBRELLAS	YES	FREE		
POOL TOWELS	YES	FREE		
POOL GUARD	YES	FREE		

HOTEL FACILITIES		YES/NO	EXTRA/ FREE	Working hours
Spa center		YES	EXTRA	10.00-20.00
Beauty center		YES	EXTRA	10.00-18.00
Hairdresser's		YES	EXTRA	10.00-18.00
Laundry Service		YES	EXTRA	10.00-18.00
Business Center		YES	EXTRA	10.00-18.00
Wi-Fi in the lobby area		YES	FREE	0.00-24.00
Pets Allowed		NO		
Doctor		YES	EXTRA	0.00-24.00
Amphitheatre		YES	FREE	20.00-22.00
TV Room		YES,lobby	FREE	0.00-24.00
Shops		YES	EXTRA	10.00-20.00
Money Exchange		YES	EXTRA	10.00-20.00
ATM		YES		
Credit cards accepted (VISA, Master Card etc)		YES: VISA & Master Card		
Car Rental		YES	EXTRA	10.00-18.00
Car parking (indoor/outdoor; free/extra)		YES, outdoor	EXTRA	0.00-24.00

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)/ CHARGE	TECHNICAL EQUIPMENTS (YES/NO)
CONFERENCE HALL LAGUNA PARK	50 seats	70 m2/ Yes, extra charge	Multimedia, flipchart

Sport / Fitness/ Health	YES/NO	EXTRA/FREE
GYM/FITNESS CENTER	YES	EXTRA
SAUNA	YES	EXTRA
TURKISH BATH	YES	EXTRA
STEAM BATH	YES	EXTRA
MASSAGE	YES	EXTRA
TABLE TENNIS	YES	FREE
VOLLEYBALL	YES	FREE
MINI GOLF	YES	FREE
AEROBICS	YES	FREE
BILLIARDS	YES	EXTRA
DANCE LESSONS	YES	FREE
AQUA GYMNASTICS	YES	FREE
DARTS	YES	FREE

ANIMATION	YES/NO	EXTRA/ FREE	COMMENTS
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	YES	FREE	6+DAYS A WEEK, FOR ADULTS AND KIDS
EVENING ANIMATION (SHOWS ETC.)	YES	FREE	6 DAYS A WEEK, FOR ADULTS AND KIDS
ANIMATION LANGUAGES:	ENGLISH, GERMAN, RUSSIAN		
HOW MANY PEOPLE WORK IN ANIMATION TEAM	10		
WHEN ANIMATION TEAM STARTS WORKING (DATE)	FROM THE DAY OF THE HOTEL OPENING		

BEACH		
Distance from Hotel to the Beach	300 m	
Private Beach	NO	Public
Speciality of Beach:	Sandy	
Entrance to the sea (sand, pebble, corals and so on)	SAND	

ON THE BEACH		YES/NO	FREE/ EXTRA
UMBRELLA (ON THE BEACH)		YES	EXTRA
SUN BED (ON THE BEACH)		YES	EXTRA
MATTRESS (ON THE BEACH)		YES	EXTRA
BEACH TOWELS		NO	

FOR CHILDREN		
MINI CLUB'S WORKING HOURS	10.00-13.00 AND 16.00-18.00	
CHILD AGES FOR MINI CLUB	4-12 YEARS	
BABY SITTER	YES	
BABY SITTER WORKING HOURS	ON REQUEST	
BABY SITTER RATES (PER HOUR)	20 levs/hour	
BABY STROLLER	YES	EXTRA CHARGE
BABY POTTY	NO	N/A
MENU FOR INFANTS (0-2 years old)	NO	N/A
CHILDREN'S MENU IN RESTAURANT	YES	FREE
BABY CHAIR IN RESTAURANTS	YES	FREE
IS THERE A PLAY GROUND	YES	OUTDOOR PLAYGROUND
KID'S ATTRACTION CENTER	YES	EXTRA CHARGE 50% discount for hotel guests

FOOD & BEVERAGES	
MEAL PLAN	ALL INCLUSIVE
The Concept is Valid Between the Following Hours (only for All Inclusive):	ALL INCLUSIVE PACKAGE: FROM 07.00 TILL 23.00 HOURS
Specify Local Drinks which are Included to the Concept:	Local soft and alcoholic drinks:Vodka,Rakia,Gin,Wine and Beer (non bottled);water from dispenser
Specify Import Drinks which are Included to the Concept:	Imported Drinks are not Included to the Concept
Mini Bar (If Included, Specify the Content)	Mini Bar is not Included to the Concept / mineral l water, nat. Juice, soft drinks, beer/
How Often is Mini Bar Refilled?	every day – CHARGEABLE
Please Specify the Drinks/ Food Which are not Included into the Concept:	Imported soft and alcoholic drinks , bottled Wine and Beer , fresh juices, espresso , cocktails made from imported drinks

TYPE OF MEALS		HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST		07.00-10.00	MAIN RESTAURANT	YES	NO
LUNCH		12.00-14.00	MAIN RESTAURANT	YES	NO
SNACK		10.00-17.00	SNACK RESTAURANT	YES	NO
TEA TIME		14.00-18.00	LOBBY BAR	YES	NO
DINNER		18.00-21.00	MAIN RESTAURANT & SNACK RESRAURAN	YES	NO

SPECIAL MENU		NO
DIET MENU	YES	
VEGETERIAN MENU	YES	
GLUTEN-FREE MENU		NO

A'LA CARTE RESTAURANTS: NO AVAILABLE

TYPES OF ROOMS	Standard double – DBL	Single room – SGL	STUDIO –ST	SUITE – APP	MAISONNETTE – MA
ROOM SIZE /balcony included m2	28	28	42	48	52
HOW MANY BEDS	2	1 French bed	1 Queen bed	1 King-size bed	4 reg.or 2 reg.+1 king size
SIZE OF THE REG. BEDS / width	100 cm	140 cm	160 cm	180 cm	100 cm ; 180 cm
HOW MANY EXTRA BEDS	1 folding chair/ +1mobile extra bed possible	N/A	1 folding coach	1 folding coach	2/ folding chair +folding coach/
SIZE OF THE EXTRA . BEDS cm	75/175	N/A	140/175	140/175	75/175
Maximum Adults number	3	1	3	4	4
Maximum children when 2 adults	1	N/A	2	2	4
Maximum children when 3 adults	N/A	N/A	1	1	3
HOW MANY ROOMS	1	1	1 open plan / bedroom+living room	1 bedroom+1 living room	2 bedrooms /connected through a door, or staircases/
VIEW FROM THE ROOM	park/pool/street	street	street/pool	street/relax pool	pool/street/park
CONNECTING DOORS	NO	NO	NO	YES	connecting door or a staircase
Telephone	2	2	2	3	3
How Many Bathrooms	1	1	1	1	2
Shower cabin or Bathtub	Shower cabin	Shower cabin	Shower cabin	Shower cabin	Shower cabin
Bath amenities (please specify: soap, shampoo, shower gel and so on)	soap, shampoo and shower gel	soap, shampoo and shower gel	soap, shampoo and shower gel	soap, shampoo and shower gel	soap, shampoo and shower gel
Bathrobes, slippers	NO	NO	NO	NO	NO
Hair Dryer in the Rooms	YES	YES	YES	YES	YES
Internet (cable or Wi-Fi/free or extra)	WiFi - at extra charge	WiFi - at extra charge	WiFi - at extra charge	WiFi - at extra charge	WiFi - at extra charge
Safe deposit box	at extra charge	at extra charge	at extra charge	at extra charge	at extra charge
Room Service (free/ extra)	NO	NO	NO	NO	NO
Mini Bar (free/extra)	YES - at extra charge	YES - at extra charge	YES - at extra charge	YES - at extra charge	YES - at extra charge
Mini fridge (free/ extra)	NO	NO	NO	NO	NO
Kettle, tea /coffee set	NO	NO	NO	NO	NO
Kitchenette (yes/no)	NO	NO	NO	NO	NO
BABY COT	YES -chargeable	NO	YES – chargeable	YES -chargeable	YES -chargeable
Air conditioning	YES -free	YES -free	YES -free	YES -free	YES -free
ROOM CLEANING	every day	every day	every day	every day	every day
Bed linen change	every 3 days	every 3 days	every 3 days	every 3 days	every 3 days
Towel change change	every day	every day	every day	every day	every day
DISABLED ROOM	NO	Total Number of Rooms	0	Room Type	ALL
NON SMOKING ROOM	YES	Total Number of Rooms	365	Room Type	ALL
INTERCONNECTING ROOMS	NO	Total Number of Rooms	0	Room Type	ALL