



HELIOS SPA SUMMER 2019 CONCEPT

Opening date	Summer of 2006	Number of Floors	7
Category	4*	Total number of lifts	2
Company	DoubleTree Varna EAD	Pet	No
General manager	ilyas Daşkın ilyas.daskin@hilton.com	Sales and marketing	sales@hiltonvarna.com sales2@hiltonvarna.com donika.sotirova@hiltonvarna.com
Sales & Marketing Director	Victor Zhukov Victor.Zhukov@hilton.com	Reservation / Front Desk	reservations@helios-spa.com
Finance manager	Svetoslav Datsov svetoslav.datsov@hilton.com	Address	Varna, Bulgaria, Golden Sands
Season	2019	Call center	+359 52 355 697
Concept	Ultra All inclusive / Ultra All inclusive Premium	Telephone	+359 52 355 697
Total Rooms	200	Web address	www.helios-spa.com
Total Number of Beds	624		

DISTANCE & GENERAL INFORMATION

Varna City Center	15km	Tracian Cliffs Golf	34km
Varna airport	27km	Cathedral	15km
Marine Garden Varna	13km	Private beach	Yes
Varna Dolphinarium	11km	Check-in time	15:00
Aladzha Monastery	3km	Languages spoken	Bulgarian, English, Deutsch, Romanian, Russian
Balchik Palace	21km	Credit Cards	Visa, MasterCard, American Express
Cape Kaliakra	61km	Disabled Guests	Yes
Black Sea Rama Golf	36km	Smoking in the room	No
Lighthouse Golf	36km	Transfer Types	Taxi / Private transportation available upon request as an extra payment. Please contact to our reservation department.

Call us: +35952 355 697| Email us: concierge@helios-spa.com

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OTHER SERVICES				
Free	Standard internet at the lobby	Fitness	Open air playground for kids	Daily activities
	Sauna	Mini train transfer to our beach	American billiard, table tennis, tennis rackets and balls, tennis courts from 08:00 to 20:00.	Mini club
	Steam bath			
Paid	Extended Ultra All inclusive Package	Dinner at a-la-carte restaurant	Butler service	Bali beds
	Tennis courts are extra paid between 20.00-24.00 hrs. (20BGN per hour)	Shops	Private dinner and party organisations	Deluxe drinks, champagne and high quality wines. Please check our extra menus in the hotel
	Taxi transfer (hotel-airport; airport-hotel)	Nightclub expenses	Freshly squeezed fruit and vegetable juices	Room service
	Parking	Aphrodite Beauty & Spa center	Excursions and boat/yacht trips	Doctor and clinic services
	Laundry	Babysitting		

*** For our extra services please contact our Guest Relations & Concierge department.

BIRTHDAY & ANNIVERSARY BENEFITS
Cake, wine(1 bottle 0.7l) – free of charge

HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)	
Welcoming with Prosecco, chocolates and a bouquet of flowers	Romantic dinner (1 time)
Special honeymoon amenity in the room	A bottle of sparkling wine, heart-shaped cake
Traditional Honeymoon Breakfast, served in the room (1 time)	

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ROOM SERVICES	Double Room Park view	Double Room Sea view	Family room	Apartment	One Bedroom Family Suite	Two Bedroom Family Suite
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;4+0	2+2;3+1;4+0	2+2;3+1;4+0	4+0;4+1;4+2
Square meters	33	33	43	58	58	91
Rooms with sea view		76				4
Room with garden view	104					
Room with pool view				4	5	
Rooms with side view			7			
King bed	57	18	0	4	5	4
Twin bed	47	58	7	0	0	0
Bedroom	1	1	1	1	1	2
Living room	0	0	0	1	1	1
Massage bed on request	0	0	0	1	1	1
Sofa in room	0	0	1	1	1	1
Bathtub + shower	Bathtub or shower					
Make-up / shaving mirror	All rooms					
Hair dryer	All rooms					
Bathroom Bath	Some rooms	Some rooms	Some rooms	-	-	-
(shampoo, conditioner, shower gel	All rooms					
soap, shower cap)	All rooms					
Comb, rasp, shaving set, fiber,	All rooms					
Children's bathrobe & slippers	-	-	All rooms	All rooms	All rooms	All rooms
Baby Cot	On request (free)					
Baby bottle warmer	In the main restaurant for common use only					
Terrace / Balcony	All rooms					
Satellite TV	All rooms					
Telephone	-					
Wireless Internet	Only in the lobby					
Iron / ironing board	-					
MP3 Player / radio / alarm clock	-					
Heating / Cooling (AC)	All rooms					
Sewing kit	-					
Digital safe	At reception					
Minibar	Standard	Standard	Standard mini bar + Soda,	All rooms	All rooms	All rooms
Tea & coffee set - Kettle	-					

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VIP AMENITIES & SUITE CONCEPT	One – bedroom Family Suite and Two – bedroom Family Suite
Double direction transfer (Varna Airport)	On request(payable)
Early check-in & late check-out (subject to availability)	Free of charge
Butler service	Payable
24-hour room service	Payable
Breakfast in room	Payable
Laundry	Payable
Dry cleaning	Payable
Turn Down service	Payable
Fruit basket	Yes
Full bar set-up: Chivas Regal 70 CL, Belvedere, Tanqueray Gin, Sarafin Red Wine, Sarafin White Wine, Baileys, Olmeca Silver Tequila, Tekirdag Raki, Sparkling Wine	Payable
Bar set-up: Chivas Regal 35 CL, rakiya 50 cl Red Wine	Payable
Sparkling wine	Payable
Standard mini bar + Tonic, Energy drink, San Pellegrino (Soda), Toblerone, Pringles(Chips)	Yes
Flower service	Payable

ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (10:00-23:00)			
Espresso, Latte, Cappuccino, Macchiato, selection of tea & milk	Soft drinks & minerals, variety of juices	Local (Kamenitza, Astika) and imported (Becks, Britos, Kronberg, Staropramen, Stella Artois,) draft beer	Local red, white and rose house wines
Local and imported spirits: -Whiskey: Johnnie Walker-Red Label, Pipers clan, Bushmills, Teachers, Tullamor Dew, -Brandy: Aheloy, Mediterrane -Vodka: Aheloy, Smirnoff, Russian Standard -Grenadine: Asenovgrad -Gin: Beefeater, Bombay, Count Van hol -Liquor: Baileys, GD, Monin -Mastika: Aheloy -Green mint liquor: Emona -Rum: Bacardi white, Captain Morgan dark, Port de Carib -Tequila: Don Hose, Los Bandidos, San Hose Gold -Ouzo: Maltemi, Plomari			

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ULTRA ALL INCLUSIVE PREMIUM (EXTRA 08.30-24.00)

Johnnie Walker Red & Black label, Chivas regal 12y, Jack Daniels, Jim Beam, Jameson, J&B	Vodka Stolichnaya, Absolut vodka, Legend of Kremlin, Grey Goose	Bacardi rum, Havana Club Selection de Maestros, Dictador Solera System rum 12y.	Bombay Dry Gin, Rutte Celery Dry Gin, Orthodoxy Colombian Aged Gin
Cognac Courvoisier VS,	Local Drinks on menu and Local Beer (Kamenitza, Astika) and imported Beers (Becks, Britos, Kronberg, Staropramen, Stella Artois,) and draft beer	Tea, coffee, espresso, cappuccino, latte, Americano Freshly squeezed orange juice	Local red, white and rose house wines

RESTAURANTS AND BARS

RESTAURANT/BAR NAME	MEALS	WORKING HOURS	SERVICE TYPE	UAI	COMMENTS
Poseidon main restaurant	Breakfast	07:00-11:00	Open Buffet	Yes	
	Lunch	12:30-14:30		Yes	
	Dinner	18:00-21:00		Yes	
Lobby bar	Drinks	10:00-23:00	Self service	Yes	
Bar at Poseidon main restaurant	Drinks	Restaurant operating hours	Self service	Yes	
Pool bar	Drinks	10:00-18:00	Self service	Yes	
Nightclub Apollo	Drinks	23:00-02:00	Self service	No	Extra payment

BEACH	Pools	Outside pool	Inside pool
Public beach – 300m Private beach – Yes (Shuttle service 09:00-17:30)	Children's pools	Yes	No
	Heated pools, april - october only	No	Yes
	Maximum depth	1.5m	1.5m
	Disabled lift	No	No
	Sunbed	Yes	Yes
	Umbrella	Yes	No
	Towel	Yes	Yes
	Shower	Yes	Yes

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MEETING HALLS

Meeting halls name	Area/m ²	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Eos I	290	300	130	-	-	260	312	-
Eos II	290	300	130	-	-	260	312	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Calipso	50	60	22	16	14	40	54	14
Calipso I	20	24	10	-	6	18	22	-
Calipso II	30	36	14	-	8	20	32	-
Bia	30	36	14	-	8	20	32	-
Atlas	74	88	34	24	20	30	80	20
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls

Free	Multimedia projector	Screen	Presenter	Audio system	Wi-Fi
Paid	Laptop	Notepads	Flipchart + markers	Microphones	

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