

HOTEL RIU ASTORIA ****
GOLDEN SANDS
All Inclusive
 by RIU

9007 · Golden Sands · Bulgaria

Tel: +359 52 707 200 · E-Mail: sales@hotelastoria-bg.com

GPS: Lat: 43.291221 · Long: 28.045025

ALL INCLUSIVE

ROOMS

531

SMOKING POLICY
 Non-smoking environment
 Only permitted in designated areas
SEASON

Hotel open during the summer season

Location

Distance from the beach	Golden Sands	80 m approx.
Closest town	Golden Sands	
Closest city	Varna	24 km approx.
Airport	Varna (VAR)	37 km approx.

General info

Riu Astoria is situated on the Black Sea in the famous holiday area of Golden Sands which offers an array of services for tourists, with pedestrian areas, shops, bars and restaurants. The hotel lies directly on the sea front promenade. The 7 km-long beach of fine sand is about 80 m away from the hotel. The city of Varna is 24 km away.

Building details

NO.	BUILDING	FLOORS	LIFTS	ROOMS	DISTANCE FROM MAIN BUILDING	COMMENTS
1	Building	11	4	290	---	
1	Building	6	3	241	---	

TOTAL: 531 ROOMS

Construction & Renovations

Built in: 2018

Riu hotel since: 2019

Environmental best practices

GROUP	MEASURE	COMMENTS
Energy	Low-energy lighting	
Energy	Main switch in guest rooms	
Waste	Environmentally-friendly purchasing policy	
Waste	Minimum use of single portion packs at buffets	
Water	Eco-Friendly towel change policy	
Water	Hot-cold mixer tap	
Water	Use of biodegradable cleaning agents	
Water	WC watersaving flush	

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Facilities

Hotel Facilities

TYPE	COMMENTS
Main restaurant	With terrace.
Speciality restaurant	Italian and Asian restaurant.
Bars	3 bars.
Pools	2 outdoor swimming pools. Children's outdoor pool. Indoor pool with integrated whirlpool bath and children's indoor pool.
Spa	Variety of treatments, sauna, steam bath, Hammam, beauty salon and massages (additional charge).
WiFi throughout the hotel	Free of charge.
Medical service	With extra charge. Doctor's office. Doctor's visit on request.
Hotel parking	With extra charge: limited open air parking places and garage places.
Boutique/Kiosk	

Reception

Reception staff speak: Bulgarian · German · English · Russian

Local languages: Bulgarian

Local currency: Bulgarian Lev

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
24 hour reception			
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓	✓	Calls for taxi through reception.
No pets allowed			

Means of payment

Currency exchange in hotel
Accepted credit cards: MasterCard · Visa

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Spa			✓	All wellness & beauty facilities offered at the Spa.
Massage room			✓	

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Beauty salon			✓	
Sauna			✓	
Hamмам			✓	
Steam bath			✓	
Indoor pool		✓		72 sq. m (heatable in May and September) with integrated whirlpool bath. Children's indoor pool, 11sq. m.
Gym		✓		Sports shoes are compulsory when using the gym.

Remarks

Use of gym, steam bath and sauna is restricted to guests over 18 years old.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	COMMENTS
Agora	80	2,2	60	50	-	-	40	
Forum	49	2,45	30	20	-	-	-	

External Facilities

TYPE/NAME	DISTANCE APPROX.	COMMENTS
Bank	200 m	
Shops	200 m	
Chemist	100 m	
Hospital	20 km	In Varna.
Public transport	500 m	Bus stop.
Shopping centre	200 m	

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Food & Beverages
Restaurants

NAME	TYPE	NO SMOKING	AIR COND.	OPENING	BUFFET / MENU / SNACKS	COMMENTS
Astoria	Main restaurant	✓	✓			With terrace
	Breakfast			07.30- 10.00h	Buffet	Varied buffets, live cooking stations.
	Lunch			12.30- 14.00h	Buffet	Hot and cold buffet starters. Live cooking stations and assorted desserts.
	Dinner			18.00- 21.00h	Buffet	Hot and cold buffet starters. Live cooking stations. Vegetarian options available. Dessert buffet. Themed buffets (two times a week).
Seasons	Snack restaurant	✓	✓			With terrace. For dinner: Italian restaurant
	Continental breakfast			10.00- 11.00h	Buffet	
	Snacks			12.00- 15.00h		Snacks. Light meals.
	Afternoon snack			15.00- 17.00h		Pastries and coffee.
	Optional dinner			19.00- 21.00h	Buffet	Italian restaurant. With reservation. Opening is dependent on the occupancy level of the hotel.
Tokyo	Asian restaurant	✓	✓			With terrace.
	Optional dinner			19.00- 21.00h	Buffet	With reservation. Opening is dependent on the occupancy level of the hotel.

Bars

NAME	TYPE	COMMENTS
	Lobby bar	Open from 17.00-24.00h. With terrace.
Fiesta	Lounge bar	Open from 20.00-23.00h.
	Poolside bar	Open from 10.00-18.00h. With terrace.

Dress code for dinner

Formal dress required for dinner. Main restaurant: gentlemen – no sleeveless T-shirts. Theme restaurants: gentlemen – no sleeveless T-shirts, long trousers.

Remarks

Opening and mealtimes are subject to change.

Unlimited domestic beverages (alcoholic and non-alcoholic drinks) at the hotel bars and restaurants (depending on opening times) offered until midnight. In all buffet restaurants there are soft drinks, water, beer and wine. Spirits are to be ordered at the hotel bars.

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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks and domestic alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Free sports, activities and entertainment programme as described.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

Remarks

Unlimited domestic beverages (alcoholic and non-alcoholic drinks) at the hotel bars and restaurants (depending on opening times) offered until midnight. In all buffet restaurants there are soft drinks, water, beer and wine. Spirits are to be ordered at the hotel bars.

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Outdoor areas

Swimming pools

POOL TYPE	SIZE (SQ M)	FRESH WATER	HEATED IN WINTER	INTEGRATED	COMMENTS
Outdoor pool	320				
Children's pool	15				
Outdoor pool	120				
Indoor pool	72				With integrated whirlpool bath (heated in May and September) and children's indoor pool, 11 sq. m.

Pool area

POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
Sun terrace		
Sun loungers		
Parasols		
Pool towels		

Beach

Name: Golden Sands

Length of beach: 7 km

Distance from hotel: 80 m approx.

Area reserved for hotel guests

Beach facilities

BEACH FACILITIES	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
Parasols			Depending on availability.
Sun loungers			Depending on availability.
Towels			

Remarks

7 km-long public beach of fine sand.

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Activities & Entertainment
Sports

ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
Gym	✓		✓		Sports shoes are compulsory when using the gym.
Workout	✓		✓		
Aqua gymnastics	✓		✓		
French bowls	✓		✓		
Darts	✓		✓		
Water polo	✓		✓		
Bicycle hire		✓		200 m	
Horse riding		✓		10 km	
Golf		✓		30 km	

Remarks
Optional sports and facilities nearby (additional charge):

- Various water sports available on the beach.

Entertainment

WHEN?	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
Daytime	RiuLand kids' club (4-7 & 8-12 yrs)	6	✓		
	Daytime entertainment programme for adults	6	✓		
Evening	Live music, shows & RIU entertainment	Several times	✓		

Children

FACILITIES	NO CHARGE	EXTRA CHARGE	COMMENTS
RiuLand kids' club (4-7 & 8-12 yrs)	✓		6 x per week.
Children's pool	✓		15 sq. m.
Children's playground	✓		
Children's indoor pool.	✓		11 sq. m.
High chairs	✓		Depending on availability.
Cots	✓		Depending on availability.

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Info for disabled guests
Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DDSB
Number of adapted rooms	3
Size of adapted rooms (sq m)	26
Location of adapted rooms (area/floor)	First floor. 2 rooms in building Mare and 1 room in building Beach.

Adapted rooms - Door widths

Entrance	89 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	80 cm
Balcony/Terrace	-

Remarks

Between the room and the balcony there is a raised lip and doorstep (9 cm).

Adapted rooms - Bathroom facilities

Bathtub	X
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✓
Shower seat	X
Support/grab rails in shower	✓
Support/grab rails in bathtub	X
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	-

Entry height of the bathtub (from floor)	-
Height of the basin	83 cm
Height of the toilet	40 cm

Remarks

Shower seat on request. Between the room and the balcony there is a raised lip/doorstep (9 cm).

General hotel facilities

Lift available	✓
Lift's door width	90 cm
Lift's depth	174 cm
Possibility to rent a wheelchair or mobility scooter	✓

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators

Accessibility of hotels' swimming pool

At least one swimming pool accessible	X
Stairs - number of steps	5
Stairs with handrail	✓
Ladder - number of steps	-
Ramp available	X
Ramp with handrail	X
Pool lift available (on request)	X
Accessible bathroom near the swimming pool (distance)	10 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Lobby, main restaurant and pool area.
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Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✓
Hillside	✓
Paved sidewalks and streets	✓
Flat landscape	✓
Slightly rising or descending landscape	✓

Paved way to the beach promenade	✓
Paved way to the ocean at the beach	X
Wheelchair access to the sea	X

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	X
Shower	✓
Roll in shower/shower accessible for wheelchair	X
Shower seat	X
Support/grab rails in the shower	X
Support/grab rails in the bathtub	X
Support/grab rails near WC	X
Enough wheelchair turning room/floor space next to the WC	X
Washbasin accessible for wheelchair	✓
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	X
Door widths - Entrance	77 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	70 cm
Balcony/Terrace	60 cm
Number of standard rooms located on the ground floor	0

Remarks

Walk in shower with raised lip (2 cm). Shower seat on request.

Between the room and the balcony there is a raised lip and doorstep (5 cm).

Please contact hotel if more detailed information is needed.

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RIU INTERNAL CODES		RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq m)		SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH SHOWER	HAIR DRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL HEATING	IN-ROOM SAFE	SMALL FRIDGE	1 BEDROOM	SITTING AREA	SEPARATE AREA	CARPETED LOUNGE	2 BEDS - SIZE	1 BED - SIZE: 100 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA BED	BALCONY/TERRACE	COMMENTS
DDSB	Double room	26				✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
DDLB	Double room partial sea view	26		✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
DGMB	Superior double room	35		✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		Most with lateral sea view, some with sea view.
DDMB	Double room sea view	26	✓		✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
DPRO	Double room Economy	26			✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		No view.
F1SB	Family room	46			✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		Separate living room with 2 beds 100 x 200 cm, or sofa bed and one bed 100 x 200 cm.

TOTAL: 531 ROOMS

✓ Available, free of charge. ● Available, additional charge.

Features

Current : 220V