



Hotel Palazzo

Season 2023

Check list

General Information			
Opening Year		Season	2023 Summer Season
Last Renovation		Concept	All Inclusive
Category	4 Stars	Heating-Cooling	Individual air conditioning in every room
Investor	Intenso Ltd	For Handicapped Guests	Suitable in open area, handicapped room – no.
Total Area	7600m2, building and inner yard	Meeting- /Conference Room	N/A
Parking Lot	Open air parking, subject to availability, paid locally	Credit Cards	Visa, MasterCard,
Elevators	Available	Pets	Not allowed.
Check in time	14:00	Check out time	12:00
Contact / Location Information			
Address	Sunny Beach, Bulgaria	Bourgas Airport	30 km
GPS	42.6724023138205,27.7049446105957	Bourgas City Center	38 Km
Phone	+359 879669891	The Nearest Settlement	Nessebar – 3 km
E-mail 1	reservations@intenso.bg	Public Transport Connections	Taxi, bus
E-mail 2	sales@intenso.bg	Location of the beach	300 m distance to the beach
Web	https://palazzohotel.eu/bg/	Borders of the hotel	Hotel Calypso, Starclub hotel
Accommodation			
	120 One-bedroom Apartments		
Number of Rooms		Number of Beds	240 regular beds
	2 Buildings		
Number of Buildings		Number of floors	4 Floors
Room Types	One-bedroom Apartment		
Room Facilities			
Rooms / Features	One – bedroom Apartment		
Number of Rooms	120		
m²	55 m²		
Person capacity	Min. 1 - Max. 2+3 / 3+2 / 4+0		
Room Sections	1Living room, 1 bedroom		
Handicap Room	N/A		
Bed Type	2 regular Twin beds or 1 double bed, floating sofa or floating bed as an additional bed,	Note: Only 2 twin or 1 regular bed available!!! 3 regular beds is not optional.	
Short description	It consists of 1 living room (with individual toilet) + 1 bedroom with double bed. It comes with individual air conditioning (in the living room), furnished balcony or terrace (including 2 chairs and 1 table), mini fridge, TV, WC, shower and bathtub , hairdryer. Those rooms are with a garden or pool view.		
Balcony or Terrace	✓		
Shower/Bathtub	✓		
WC	✓		
Safe (Free)	✓		
TV - Satellite	✓		
Music Channel (by TV)	✓		
Mini Fridge	✓		
Floor	Ceramic Tile		
Hair dryer	✓		
Wi-fi – free of charge	✓		
Wardrobe	✓		
Air condition	Individual		
Kettle	N/A		
Tee, Coffee	N/A		
Room Cleaning	Everyday		
Linen Change	Every 4 th day		
Towel change	once per day, every day		



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All Inclusive Food Concept		
Place	Services	Opening Hours
Palazzo main restaurant	Breakfast (Buffet)	07:30 - 10:00
	Lunch (Buffet)	12:30 - 14:30
	Dinner (Buffet)	18:30 - 21:00
Palazzo main restaurant	After lunch snack	15:30 – 17:00

All Inclusive Beverage Concept	
Bars	Opening Hours
Pool Bar hotel Palazzo	10:00 - 22:00 soft drinks, draft beer & wine, (local produce) , selected brands of local alcohol, beverages ,refreshing non-alcohol and alcohol cocktails, water, hot drinks – tea, coffee, milk, Slushy Ice machine (Skrezhyňa)

Swimming Pools		
Pool Name	Area (m²)	Depth (cm)
Outdoor Pool 1	200 m 2	180
Outdoor Pool 2	200 m 2	180
	Free use – Sunbeds and Umbrellas at the swimming pool	
	Working time: 09:00 – 18:00 (Lifeguard on duty)	

Beach	
Beach Properties	Beach Dimensions
Distance from the beach to the Hotel 300 m, fine sandy beach;	Length of the beach – 8km
Hotel Private Beach	N/A

For Children	
Play ground	Mini Disco
	Sports Activities, Pool Games, Competitions, Creative Activities

Other Services			
FREE	Animation program	Wi- Fi in the lobby and in the rooms of the hotel	Sunbeds and Umbrellas at the swimming pool
	Evening animation shows 3 days per week.	Safety Deposit Box	Darts, cards
	Beach Towel (Deposit only)		
FOR A FEE	Early check in, late check out – upon availability	Parking (subject of availability)– 20 BGN per car per day	Laundry service
		Health Service	Billiard
	Taxi / rent-a-car		

Additional Information	
<p>On arrival, the All Inclusive package starts with lunch and ends with breakfast on the day of departure.</p> <p>Dress code – No barefoot and swim wear in the restaurant</p> <p>It is not tolerated to reserve parasols and sunbeds by placing towels or other personal belongings. . Hotel management reserves the right to duly action against it.</p> <p>Please, don't bring any food or beverages into your hotel rooms.</p> <p>Sunbeds and loungers are not to be used for periods out of working time</p>	
<p>The hotel management reserves the right to make changes to the services provided if necessary in accordance with the C-19 measures.</p>	