

APOLLO SPA RESORT SUMMER 2024 FACT SHEET							
Opening date	Summer of 2011	Summer of 2011 Number of Floors					
Category	4*+	Total number of lifts	3				
Company	APOLLO HELIOS RESORT EAD	Pets allowed	No				
General manager		Marketing:					
Contracting, Sales & Marketing Manager		Reservations:					
Finance manager	-	Address	Varna, Bulgaria, Golden Sands				
Season	2024	Call center	+359 52 356 108				
Concept	Ultra All inclusive	Mob. phone					
Total Rooms	196	Web address					
Total Number of Beds	392						

DISTANCE & GENERAL INFORMATION						
Varna City Center	16m	Thracian Cliffs Golf	34km			
Varna airport	27km	Cathedral	15km			
Sea Garden Varna	13km	Private beach	Yes			
Varna Dolphinarium	12km	Check-in / Check-out time	From 15:00/ till 11:00			
Aladzha Monastery	3km	Languages spoken	Bulgarian, English, Germany, Romanian, Russian			
Balchik Palace	21km	Credit Cards	Visa, Mastercard			
Cape Kaliakra	61km	Disabled Guests	Yes			
Stone forest	30km	Smoking in the room	Not allowed			
City cathedral	15km	Transfer Types	Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department.			

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Imported Drinks are subject to availability.



	OTHER SERVICES									
	Standard internet	Fitness	Open air playground for kids (3-12 y.o.)	Free usage of Helios Spa Hotel facilities except the restaurant						
Free	Sauna, steam bath	Mini train transfer to Riviera beach and 2 free sunbeds and parasol per room on Riviera beach	Billiard, table tennis	Minibar: 1 bottle of 1.5L water + 2 beers and 2 soft drinks per room included on the arrival day * All additional requirements are for extra charge						
	Outdoor pool and Jacuzzi	Mini club	Daily activities							
	Laundry service									
Paid	Doctor and clinic services	Treatments in Aphrodite Beauty & Spa center	Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. Please check our menu at Apollo Lobby Bar	Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk.						
	Taxi transfer (hotel-airport; airport-hotel)	Excursions and boat/yacht trips	Freshly squeezed fruit and vegetable juices	Party organization						

^{***} For our extra services please contact our Guest Relation Officer or Concierge-.

BIRTHDAY & ANNIVERSARY BENEFITS

Cake, wine (1 bottle 0.7l) – free of charge

HONEYMOON PACKAGE (Valid only for hone	eymoon package rates & in hotel per reservations)
Free upgrade for VIP lounge Restaurant usage	A bottle of sparkling wine, heart-shaped cake

Early check-in/late check-out upon of availability

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ROOM SERVICES	Standard Room Park view	Standard Room Sea view	Economy Standard Room	Family room	One Bedroom Suite	Two Bedroom Suite	
Maximum capacity	2+1;1+2	2+1;1+2	2+0	2+2;3+1;	2+2;3+1; 4	4+0;4+1;4+ 2	
Square meters net	31	31		45	65	95	
Rooms with sea view Numbers		80			9	4	
Room with garden view Numbers	75						
Room with pool view							
Rooms with side view				24			
Queen bed/ Matrimonial Bed	41	22		2	9	4	
Twin beds	34	58		22	0	0	
Bedroom	1	1	1	1	1	2	
Living room	0	0	0	0	1	1	
Massage bed on request	0	0	0	0	1	1	
Sofa in the room	0	0	0	1	1	1	
Bathtub + shower	Bathtub or shower						
Make-up / shaving mirror	All rooms						
Hair dryer	All rooms						
(shampoo, conditioner, shower gel	All rooms						
soap, shower cap)			All ro	oms			
Bathrobe & slippers	On request	On request	On request	All rooms	All rooms	All rooms	
Baby Cot	•	•	On reque	est (free)	•		
Baby bottle warmer		In the n		for common use	only		
Terrace / Balcony			All ro	oms			
Satellite TV			All ro	oms			
Telephone internal use			All ro	oms			
Wireless Internet			All ro	oms			
Iron / ironing board	All rooms						
MP3 Player / radio / alarm clock			All ro	oms			
Heating / Cooling (AC)	All rooms						
Sewing kit			On re				
Digital safe			All ro				
Minibar	Standard	Standard	Standard	Standard	Standard	Standard	
Tea & coffee set - Kettle	All rooms						

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ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (00:00-24:00)						
Hot & Soft Drinks, Low alcoholic Drinks:	Local and imported spirits:					
Espresso, Latte, Cappuccino, Macchiato, Milk, Tea & Hot Water form Vending Machines	 Whiskey: Standard imported scotch whiskeys Brandy: Standard local and imported brandy's Vodka: Standard local and imported vodkas 					
Table water, soft drinks, variety of juices	Gin: Standard local and imported ginsLiquor: Standard local and imported liquors					
Local draft beer	Mastika: Standard local mastikaRum: Standard local and imported rums					
Local red, white and rose draft wines	Tequila: Standard imported tequilaOuzo: Standard local and imported ouzo					

FAMILY ROOMS AND APARTMENTS EXTRA	Apollo Spa Resort 4+*			
SERVICES INCLUDED:	FAM	APT		
Free Beach facilities usage *	✓	✓		
Iron + ironing board in the room	✓	√		
VIP lounge area in the restaurant with reserved table per room		√		
Bathrobes & slippers on arrival day	✓	√		
Bathroom amenities up to the number of people in the room	✓	✓		
Tea and coffee facilities in the room	✓	√		
2 soft drinks, 2 beers in the minibar	✓	√		

RESTAURANTS AND BARS								
RESTAURANT/BAR NAME MEALS		WORKING HOURS	SERVIC E TYPE	UAI	COMMENTS			
	Breakfast	07:30-10:30		Yes				
Demeter main restaurant	Lunch	12:30-14:30	Open Buffet	Yes	Soup Services will be available from 22:00 to 23:00			
	Snack	15:30-16:30		Yes	at Lobby Bar Area			
	Dinner	18:30-21:00		Yes				
Lobby bar	Drinks	00:00-24:00	Bar service	Yes				
Bar at Demeter main restaurant	Per main Drinks Restaurant operating hours		Bar service	Yes				
Pool bar	Drinks	10:00-17:00	Bar service	Yes				
Nightclub Apollo	Drinks	23:00-01:00	Bar service	Yes	Depending on the animation program			

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ВЕАСН	Pools	Outside pool	Indoor pool
	Children's pools	Yes	No
Public beach – 900 m	Heated pool (April and October only)	No	Yes
Private Beach at Riviera Beach – 1.3 km	Maximum depth	1.5m	1.5m
Shuttle Mini Train according to internal schedule	Disabled lift	No	No
2 sunbeds + one parasol per room for free	Sunbeds	Yes	Yes
	Parasols	No	No
	Towels	No	No
	Showers & Toilets	No	Yes

MEETING HALLS								
Meeting halls name	Area/m²	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H- Square
Eos	580	500	-	-	-	400	520	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls							
Free	Multimedia projector	Screen	Wi-Fi	Audio system			
Paid	Laptop	Notepads	Flipchart + markers	Microphones			

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