



BULGARIAN SUN
HELIOS
SPA HOTEL

HELIOS SPA HOTEL SUMMER 2024 FACT SHEET

Opening date	Summer of 2006	Number of Floors	7
Category	4*	Total number of lifts	2
Company	APOLLO HELIOS RESORT EAD	Pet	No
General manager		Sales and marketing	
Contracting, Sales & Marketing Manager		Reservations	
Finance manager		Address	Varna, Bulgaria, Golden Sands
Season	2024	Call center	+359 52 355 697
Concept	All inclusive	Mob. Phone	
Total Rooms	204	Web address	https://helios-spa.bg/
Total Number of Beds	408		

DISTANCE & GENERAL INFORMATION

Varna City Center	16km	Thracian Cliffs Golf	34km
Varna airport	27km	Bolata Beach	63km
Sea Garden Varna	13km	Private beach	No
Varna Dolphinarium	13km	Check-in/Check- out time	From 15:00 / till 11:00
Aladzha Monastery	3km	Languages spoken	Bulgarian, English, Germany, Romanian, Russian
Balchik Palace	21km	Credit Cards	Visa, MasterCard
Cape Kaliakra	61km	Disabled Guests	Yes
Stone forest	30km	Smoking in the room	No
City Cathedral	16km	Transfer Types	Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department.

Operation days and the hours of outlets can be changed or rescheduled by hotel management without giving prior notice and will be announced internally for the guests.

Imported Drinks are subject to availability.

Call us: +35952 355 697| Email us: book.helios@bulgarian-sun.com

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OTHER SERVICES				
Free	Standard internet at the lobby	Fitness	Open air playground for kids (3-12 y.o.) under parents` supervision	Daily entertainment activities
	Sauna	Mini train transfer to Riviera beach and back (on internal schedule)	Billiard, table tennis	Mini club (3-7 and 7-11)
	Slippers ???	Quiet corner park	Evening party and shows	Children slides at the pool
Paid				
Paid	Extended All inclusive Package	Doctor and clinic services	Treatments in Aphrodite Beauty & Spa center	Excursions and boat/yacht trips
	Laundry	Taxi transfer (hotel-airport; airport-hotel)	Freshly squeezed fruit and vegetable juices	Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. Please check our menu at Apollo Lobby Bar
	Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk.			Party organization

***** For our extra services please contact our Guest Relation Officer & Concierge.**

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ROOM SERVICES	Standard Room Park view	Standard Room Sea view	Family rooms	One Bedroom Suite
Cleaning	Every day	Every day	Every day	Every day
Changing bed linen	Every 3-4 days	Every 3-4 days	Every 3-4 days	Every 3-4 days
Changing towels	Every 2 day	Every 2 day	Every 2 days	Every 2 day
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;4+0	2+2;3+1;4+0
Square meters net	33	33	43	58
Rooms with sea view		46	36	
Room with garden view	102		7	6
Room with pool view				5
Rooms with side view				
King bed	57	18	7	5
Twin bed	47	22	36	0
Bedroom	1	1	1	1
Living room	0	0	0	1
Sofa in room	0	0	1	1
Bathtub + shower	Bathtub or shower			
Make-up / shaving mirror	All rooms			
Hair dryer	All rooms			
Shampoo/ shower gel from dispenser Liquid soap from dispenser	All rooms			
Slippers	All rooms	All rooms	All rooms	All rooms
Baby Cot	On request (free)			
Baby bottle warmer	At the main restaurant for common use only			
Terrace / Balcony	All rooms			
Satellite TV	All rooms			
Telephone	All rooms			
Wireless Internet	Only at the lobby /public areas			
Heating / Cooling (AC)	All rooms			
Sewing kit	On request			
Safe	At reception for extra charge			
Mini fridge	All rooms	All rooms	All rooms	All rooms

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ALL INCLUSIVE BEVERAGE CONCEPT (10:00-23:00)

Hot & Soft Drinks, Low alcoholic Drinks:	Local spirits:
Espresso, Latte, Cappuccino, Macchiato, Hot Chocolate, Milk, Tea & Hot Water from Vending Machines	<ul style="list-style-type: none"> • Whiskey: Standard scotch whiskey • Brandy: Standard local brandy • Vodka: Standard local vodka • Gin: Standard local gins • Liquor: Standard local liquors • Mastika: Standard local mastika • Rum: Standard local rum • Tequila: Standard tequila • Rakia • Vermouth
Table water, soft drinks, variety of juices	
Local draft beer	
Local red, white and rose draft wines	

FAMILY ROOMS AND APARTMENTS EXTRA SERVICES INCLUDED:	Helios Spa 4*	
	FAM	APT
Iron + ironing board upon request	✓	✓
Bathroom amenities up to the number of people in the room	✓	✓

RESTAURANTS AND BARS					
RESTAURANT/BAR NAME	MEALS	WORKING HOURS	SERVICE TYPE	AI	COMMENTS
Helios main restaurant	Breakfast	07:30-10:30	Open Buffet	Yes	* There is possibility for upgrade from AI to UAI upon request. The price for additional cost is at the reception.
	Lunch	12:30-14:30		Yes	
	Snack	15:30-16:30		Yes	
	Dinner	18:30-21:00		Yes	
Lobby bar	Drinks	15:00-23:00	Bar service	Yes	* Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. are offered for additional cost. Please check our menu at Apollo Lobby Bar.
Pool bar	Drinks and cocktails from a menu	09:00-23:00	Bar service	Yes	
Bar at Helios main restaurant	Drinks	Restaurant operating hours	Bar service	Yes	

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BEACH	Pools	Outside pool	Indoor pool
Public beach – 900 m	Children's pools	Yes	No
	Heated pool, April - October only	No	Yes (Apollo indoor pool)
Private beach – No	Maximum depth	1.5m	1.5m
Shuttle Mini Train according to internal schedule (13:00 – 17:00)	Disabled lift	No	No
	Sunbeds limited quantity	Yes	Yes
	Parasols limited quantity	No	No
	Towels	No	No
	Showers	Yes	Yes

MEETING HALLS								
Meeting halls name	Area/m2	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

Equipment & services in the meeting halls					
Free	Multimedia projector	Screen	Presenter	Audio system	Wi-Fi
Paid	Laptop	Notepads	Flipchart + markers	Microphones	

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